

# ISABELLA CLARK

## Advisory Systems Engineer

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### PROFESSIONAL SUMMARY

Dynamic Advisory Systems Engineer with 2 years of hands-on experience in designing and implementing innovative solutions. Skilled in collaborating with cross-functional teams to enhance system performance and drive efficiency. Eager to contribute technical expertise and analytical skills to deliver exceptional results in a progressive environment.

### WORK EXPERIENCE

Advisory Systems Engineer Mar / 2024-Ongoing  
Quantum Solutions LLC Phoenix, AZ

- 1. Utilized technical expertise to support the WebSphere Extreme Scale project, enhancing system performance through effective testing and monitoring.
- 2. Collaborated with the IBM System and Technology Group to ensure timely fixes and updates for software deployments.
- 3. Improved installation processes for zOS WebSphere eXtreme Scale Client by coordinating with the Packaging Team for seamless operations.
- 4. Drafted comprehensive SCORE test scripts to validate core functionalities, including backup, recovery, and document management.
- 5. Worked closely with developers to create detailed test scripts for new eCTD functions in the SCORE V5 release.
- 6. Reviewed and optimized test scripts from peers, ensuring high-quality standards and functionality accuracy.
- 7. Acted as the technical project lead for SCORE V5.1.4 testing initiatives, driving project completion on schedule.

Advisory Systems Engineer Mar / 2023-Mar / 2024  
Cactus Creek Solutions Phoenix, AZ

- 1. Served as a technical leader, guiding marketing teams in delivering tailored solutions to diverse clients.
- 2. Managed various projects focused on hardware and software migrations, ensuring successful transitions.
- 3. Achieved specialist recognition in Project Management, enhancing team efficiency and project outcomes.
- 4. Administered telecommunication systems, ensuring optimal performance and support for all devices.
- 5. Facilitated the transition of telecommunications from Security Pacific Bank to Bank of America, streamlining operations.
- 6. Developed Verizon's Supplier Gateway Product using C++/CORBA/Oracle, contributing to the Broadband Group's success.

### EDUCATION

Bachelor of Science in Computer Science Mar / 2022-Mar / 2023  
University of Technology Toronto, ON

Focused on software development, systems analysis, and project management.

### SKILLS



### ACHIEVEMENTS

- Developed automated testing scripts that reduced testing time by 30%.
- Led a project to enhance system reliability, achieving a 25% increase in uptime.
- Collaborated with clients to gather requirements, resulting in a 15% improvement in customer satisfaction.