

ROBERT SMITH

Agile Coach

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SUMMARY

Agile Coach professional with outstanding analytical, communication, and people skills. Dynamic and credible leader adept at balancing technical and business considerations, forging solid decisions in ambiguous situations, and influencing teams across the organization. Proven ability to work through high-pressure situations in a calm and solution-focused manner.

SKILLS

Agile, Coaching, Release Planning, JIRA.

WORK EXPERIENCE

Agile Coach

ABC Corporation - 2014 – 2014

- Served as a Servant Leader to two teams.
- Provided effective collaboration, facilitation, leadership, and coaching to support successful, on-time, high-quality delivery of software solutions.
- Possessed a solid understanding of the Scrum framework to evolve teams in their goal of achieving successful project deliverables.
- Coordinated and assisted Program level Release planning meeting (SAFe), identify dependencies.
- Identified risks, dependencies, and potential issues and proactively look for solutions to address them in advance.
- Supported the Product Owner, assist in maintaining product roadmap and delivery deadlines, breaking down high-level business intents into workable components, and written as user stories.
- Prioritized, sizing, and built Acceptance criteria and maintaining backlog items in VersionOne.

Agile Coach

Delta Corporation - 2011 – 2013

- Taught and coached a team of 8 employees on how to apply the agile principles of management to their daily processes.
- In partnership with External Engineering coaches, coached multiple feature teams working on a program to insource & re-platform the Card Online.
- Agile Consultant working at Immigration and Customs Enforcement (DHSICE), I am providing guidance on their efforts to transition to an Agile/DevOps.
- Agile Consultant working at REI Systems, I provide coaching and mentoring up to six scrum teams at various levels of maturity ranging from a brand.
- Provide coaching and guidance to Product Owners, Scrum Masters, and core teams in all the scrum roles and ceremonies as well as facilitating.
- Agile Consultant working a short-term (3 week) engagement at Verizon, I provided training and guidance on Product Owner (1) Scrum processes.

- Leading provider of strategic advisory, transformative technologies, and operations outsourcing to the financial and healthcare industries.

SCHOLASTICS

- M.B.A In Business Administration