

Objective

Self-motivated professional with over 10 years of Alarm Installer experience Solid communicator with exceptional ability to deliver information in persuasive, informative presentations. Results-driven achiever with strong organizational skills, time management, and initiative to increase productivity Customer-focused with outstanding interpersonal and teamwork skills, along with the ability to address customer needs.

Skills

55 Wpm+, Public Speaking, Customer Service, Blueprint Reading, Internet Research.

Work Experience

Alarm Installer I

Vivint - January 2015 – 2020

- Responsible to discuss security plans with clients to carry out site surveys to work out where to place security test systems.
- Consulted with them to assess risks and to determine security requirements.
- Installed hardware and program software.
- Adjusted the sensitivity of units based on room structures and manufacturers recommendations.
- Explained and demonstrated how to operate the system.
- Checked and serviced existing systems.
- Installed alarm systems in customers homes.

Alarm Installer

Delta Corporation - 2011 – 2015

- Worked with customers on the desired locations of installed components.
- Instructed customers on the utilization of their new system.
- Answered all customers questions regarding the use of the new system.
- Provide layout for alarm systems and engineer systematic equipment placement so home is safe from burglary and theft.
- Sell equipment to customers that best suits the needs of a secure system.
- Run the hard wire through attics, under carpets, and through walls in such a manner not to damage the customers house.
- Conduct a professional attitude and be courteous to customers.

Education

BA in Business Management - 2009(University of Phoenix - Lancaster, CA)