ROBERT SMITH

Ambulance Dispatcher

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

To obtain an Ambulance Dispatcher, responsible for Maintaining accurate records of all calls received and dispatched, Ensuring all protocols are followed, including the use of personal protective equipment (PPE) when needed, Take emergency phone calls and locate the closest ambulance for appropriate transport, Using the CAD system to check for availability, assign ambulances to calls, send a mass alert, and monitor the status of each ambulance.

CORE COMPETENCIES

Monitoring, Customer Service, Supervising Skills.

PROFESSIONAL EXPERIENCE

Ambulance Dispatcher

ABC Corporation - March 2015 – August 2015

Key Deliverables:

- Monitored and coordinated patient transport to the hospital via ambulance or helicopter.
- Maintained professional standards of patient care.
- Worked closely with management to ensure patient safety standards are met.
- Reviewed patient care plans and provide suggestions to improve patient care.
- Listened to radio traffic, decide on appropriate response.
- Responded to calls and reports of accidents, natural disasters or other emergencies.
- Routed ambulances to emergency situations with accurate information.

Ambulance Dispatcher

Delta Corporation - 2014 – 2015

Key Deliverables:

- Successfully managed the activities of <20> team members in multiple locations.
- Reduced amount of employee overtime by <90%> by effectively delegating tasks developed, implemented and monitored programs to maximize customer .
- Emergency & non-emergency ambulance dispatch of ambulances stationed throughout Wyoming & Mingo counties & responding to calls throughout not only .
- Scheduling non-emergency transports, confirming eligibility requirements for ALS, BLS, CCT & ambulette transports.
- Arranged medical transportation for interfaculty and emergency services.
- Worked closely with marketing to develop delivery routes for PR supplies.
- Dispatched ambulances and emergency service vehicles for 911 operations.

2259 Oak Street, Old Forge, New York, 13420

© This Free Resume Template is the copyright of Qwikresume.com. Usage Guidelines

ROBERT SMITH

Ambulance Dispatcher

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

EDUCATION

MS

2259 Oak Street, Old Forge, New York, 13420

© This **Free Resume Template** is the copyright of Qwikresume.com. **Usage Guidelines**