

ROBERT SMITH

Apparel Manager I

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To manage the development team translating designs into commercialized products for all categories, including Apparel, Essentials and Footwear. This cross functional role will work with multiple stakeholders to proactively to market.

EXPERIENCE

Apparel Manager I

ABC Corporation - NOVEMBER 2013 - AUGUST 2014

- Trains store staff by reviewing and revising orientation to products and sales training materials; delivering training sessions; reviewing staff job results and learning needs with retail store manager; developing and implementing new product training.
- Evaluates competition by visiting competing stores; gathering information such as style, quality, and prices of competitive merchandise.
- Attracts customers by originating display ideas; following display suggestions or schedules; constructing or assembling prefabricated display properties; producing merchandise displays in windows and showcases, and on sales floor.
- Helps customers by providing information; answering questions; obtaining merchandise requested; completing payment transactions; preparing merchandise for delivery.
- Prepares sales and customer relations reports by analyzing and categorizing sales information; identifying and investigating customer complaints and service suggestions.
- Maintains a safe and clean store environment by developing and publishing evacuation routes; determining and documenting locations of potentially dangerous materials and chemicals.
- Maintains inventory by checking merchandise to determine inventory levels; anticipating customer demand.

Apparel Manager

Delta Corporation - 2011 - 2013

- Visual merchandising, display design, store management, product distribution, hiring and training sta, client services.
- Increased sales dramatically in Accessories & Apparel departments by e ectively analyzing demographics, trends, velocities & sales data, then .
- To ensure that apparel department runs efficiently and effectively.
- Duties include Managing and motivating the team to increase sales and ensure efficiency; Managing stock levels and making key decisions about stock .

- Provide exceptional customer service Cashier Count down drawers Open/close the store Provide Manager duties Cover multiple departments.
- Provided legendary customer service in a rapidly changing setting; Accommodated and rectified discouraged customer transactions; Tracked and .
- Led visual tasks and all merchandising projects Worked directly with management to oversee optimum sales floor potential Responsible for floor .

EDUCATION

- Bachelor Of Liberal Arts In Sociology - (University Of Wisconsin - River Falls, WI)

SKILLS

Problem-solving, computer, creativity.