ROBERT SMITH

Apple Technician

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

Apple Technician with 3 years of experience in Installing, configuring, and maintaining on-premises and cloud-based server and storage infrastructure, and also Promoting and educating users regarding available Science IT services, including computing, storage, data protection, and technical consulting.

CORE COMPETENCIES

Troubleshooting, Networking, Java, Bash, Debian, RHEL,SUSE, Microsoft Windows Server, NetBSD, Android, C#.

PROFESSIONAL EXPERIENCE

Apple Technician

ABC Corporation - November 2012 – July 2013

Key Deliverables:

- Responsible for diagnosing, testing and repairing Apple Computer Systems and Mobile Devices following Apple Computer Repair Procedures.
- Diagnosed and repaired hardware issues, completely built computers, troubleshoot technical issues and install software applications.
- Installed, repaired, maintained, and upgraded Apple Desktop and Notebook Computers.
- Performed maintenance on printers.
- Performed Device Configurations on Apple Mobile Devices.
- Verified and overhauled target hard disk.
- Identified the most up-to-date version of firmware available.

Apple Technician

Delta Corporation - 2011 – 2012

Key Deliverables:

- Testing and Repairing of Apple products Teaching and instructing the concept of the Apple Networking Devices to my peers with detailed information .
- Diagnostic and fix customers computers issues Testing and resetting by using AERD, AST, SMC, PRAM, MRI, E-TEST Administrations FileMaker Traveler, .
- Install and replace hardware and software systems on Apple laptops Diagnose and troubleshoot issues.
- Hours Per Week - 40 Hours Apple Certified Technician Certified to Work on All Products thru High End Servers Work with Customers to provide the best .
- Apple Product Specialist and Apple Certified Macintosh Technician.
- Assist customers to determine best solutions for Computers and Accessories; Software and Hardware.
- Install, Troubleshoot and repair all Apple products, In-store and on-Site.

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EDUCATION

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