Robert Smith

Appliance Repair Technician

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SUMMARY

Over 14 years of technical experience working with computers, electronics, appliance, and building automation systems. knowledge of various appliances, troubleshooting, customer service, time management, attention to safety, and computer competences.

SKILLS

Data Analysis, Reading Wiring Diagrams, Soldering, Microsoft Office, Lean Six Sigma, Computer Literate, Test Equipment Usage, Inventory Management, Inventory Control, Electronics, Mechanical.

WORK EXPERIENCE

Appliance Repair Technician

ABC Corporation - March 2015 – November 2015

- Performed preventative and corrective maintenance on ovens, ranges, dishwashers, and trash compactors.
- Performed preventative maintenance checks on washers, dryers, and refrigerators.
- Maintained parts inventory in a work truck to ensure appliance repair can be done in a timely manner.
- Read wiring diagrams as well as use multimeters, survey meters, and other pieces of test equipment to properly diagnose and repair faulty appliances.
- Sold over $1000 in new maintenance agreements.
- Utilized basic tools or instruments to assemble, adjust, calibrate, repair, or test various appliances or equipment in the customers homes.
- Utilized laptop computer for service call processes, routing functions, parts, inquiries, ordering and navigated through the information presented in diagrams, blueprints, or other pictorial displays.

Appliance Repair Technician

Delta Corporation - 2013 – 2015

- Full line repair technician for Whirlpool, Kitchen Aid, Amana, Maytag appliances, Samsung and LG appliances.
- Loading/Unloading Electronic Pallet Jack Stand-up Forklift Reach truck Gas/Electric appliance repair Inventory control Ordered appliance parts.
- Serviced Home Appliances, including dishwashers, washers, dryers, refrigerators and vacuum cleaners Provided delivery, installation, and troubleshoot.
- Personal customer service daily In home customer care of appliances and electronics Research and troubleshoot problem areas Order of parts.
- Repair in home/shop washers, dryers, stoves, refrigerators, dishwashers, etc.
- Strive for quality performance and customer satisfaction Skills Used mechanical, technical, customer relations.
- Troubleshoot and repair all types of household appliances including refrigerators, microwaves, ovens, ranges, cook tops, washers, dryers, freezers, .

EDUCATION

Maintenance - October 2002(Electronic Warfare A School)

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