ROBERT SMITH
Associate Applications Analyst

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SUMMARY

Responsible for providing basic to intermediate analysis and documentation of business and management problems for systems and programming requirements. Assists in providing solutions to problems utilizing more efficient operational procedure, work flow, and information technology solution.

CORE COMPETENCIES

Certified Associate In Project Management, Software Analysis, Decision Making Skills.

PROFESSIONAL EXPERIENCE

Associate Applications Analyst
ABC Corporation - 2011 – October 2014

Key Deliverables:
- Provided information systems support to the organization by supporting and maintaining existing applications and developing new solutions to meet the specific needs of the organization.
- Maintained, updated, and supported all applications, HIS modules, and programs related to electronic health records (EHRs), this includes thoroughly test and implement all new software and changes delivered to existing software.
- Fulfilled requests for additions, deletions, and modifications of dictionaries, and databases.
- Tested and Implemented software.
- Developed and maintained Meditech, Dolbey, and Windows to simplify and improve workflow, saving time, resources and money across the organization.
- Assisted in the development, testing and support of HL7 interfaces within and between the hospital (Meditech ADT, ORU, and Radiology, PACS).
- Participated in periodic presentations of the results with other members of the group to the client community through Board SAS Users Group meetings, special report documents and hands-on demonstrations.

Applications Analyst
Delta Corporation - 1983 – 1987

Key Deliverables:
- Contracted to develop automated offer letter/mail merge application utilizing Microsoft Word and Access automation technology Comergent, a dot com .
- Toolset MS Access VBA, Database Design, Microsoft Word VBA.
- Responsible for the successful implementation of 3 new Enterprise Applications to 13 Hospitals in the Centura Healthcare Network.
- Responsible for the maintenance, upgrade and overall functionality of said applications in addition to routine on-call support for Lawson HR software.

- Provided day-to-day support of Khameleon Applications for all modules AR, AP, OE, PO, GL, INV.
- When the DBA left the company I taught myself SQL and table structures and began developing complex custom reports.
- Developed and supported Life, Home Owners, Auto and Retirement applications using Cobol, CICS, DB2.

EDUCATION

Bachelor of Science in Computer and Information Science - (State University of New York Institute of Technology - Utica, NY)