

ROBERT SMITH

Aquatics Specialist

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

Aquatics Specialist with over 10 years' experience working in both the public and private sectors. Diplomatic, personable, and adept at managing sensitive situations. Seeks to progress into a career field in order to better utilize experience in animal husbandry.

CORE COMPETENCIES

Customer Service, Management, Data Management, Training, and Development.

PROFESSIONAL EXPERIENCE

Aquatics Specialist

ABC Corporation - May 1999 – September 2004

Key Deliverables:

- Responsible for opening the store and setting up front end registers.
- Closed the store at end of business day, overseeing store was recovered properly and efficiently within the time restrictions.
- Fielded inquiries regarding the store, products, and all promotions.
- Generated weekly reports to determine the P & L for the aquatics department and subsequent fish order.
- Ensured the proper training of associates within the aquatics department in regards to the care of each species of fish we had.
- Maintained a clean and presentable floor and stockroom.
- Attended numerous educational training seminars in regards to all aspects of aquatic care.

Aquatics Specialist

Delta Corporation - 1994 – 1999

Key Deliverables:

- Responsible for the care and routine maintenance of all aquatic setups and animals throughout the store, as well as performing sales associate duties.
- Responsible for the maintenance of all aquatic life and equipment and customer service.
- Proper maintenance and cleaning of aquatic tanks siphoning gravel, other tank accessories, and water changes keeping proper chemical balance in all.
- Sort fish, keep tanks in check, Cashier, Answer phones, stock, unload the truck, help customers,.
- Provide expert knowledge in the aquatics department.
- Assist customers in taking excellent care of their aquariums Perform regular aquatic maintenance.
- Customer service and product knowledge, knowing the best product for the customers pet as well as locating the item.

ROBERT SMITH

Aquatics Specialist

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

EDUCATION

- Diploma in Management- 1976(Foss High School - Tacoma, WA)