

Robert Smith

Aquatics Specialist

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SUMMARY

Highly personable professional with over nine years of experience in various ways of serving the community or clientele. Eager to support the company in building an impeccable reputation by providing top-class customer support.

SKILLS

Customer Service, Microsoft Office, Professional Demeanor, Communication, Leadership, Reliable.

WORK EXPERIENCE

Aquatics Specialist

Petco - June 2015 – March 2020

- Provided assistance to customers for animal purchased, worked the register, helped customers with questions about products.
- Completed fish order and receive fish order.
- Changed filters, filled sumps, do water changes.
- Ordered the animals for the aquatics department.
- Provided, in-store, and phone, customers with detailed information on care requirements for livestock.
- Maintained aqua tank systems including the observation and feeding of fish life, algae levels, salinity levels, water levels, filter.
- Provided daily customer service in the form of greeting customers, answering questions, and giving professional advice.

Aquatics Specialist

Delta Corporation - 2011 – 2015

- Making sure customers are receiving the best service that we can offer.
- Cared for all live animals and helped customers with their animal needs.
- The relationships built with customers and making them feel welcomed each time they came in.
- Lifeguard First aid Ice and tape athletes Set up training equipment Cleaning duties Help with team scheduling Help with billing Inventory Customer.
- Stock shelves, check out customers at the cash register, assist customers, feed, and take care of small animals, fish, and reptiles.
- Provided daily customer service in the form of greeting customers, answering questions, and giving professional advice.
- Prepare salt water for marine aquariums.

EDUCATION

High School Diploma in General Studies - 2008(Parkville High School - Baltimore, MD)