



HENRY WALKER

Asset Recovery Specialist

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Los Angeles
www.qwikresume.com

PROFESSIONAL SUMMARY

Resourceful asset recovery professional with two years of experience in debt collection and financial reconciliation. Skilled in employing negotiation tactics and analytical methods to optimize recovery processes. Passionate about enhancing client interactions and safeguarding organizational assets. Looking forward to applying my expertise to drive impactful financial solutions.

WORK EXPERIENCE

Asset Recovery Specialist Mar / 2024-Ongoing
Pineapple Enterprises Santa Monica, CA

- Conduct thorough investigations to locate and recover lost or stolen assets.
- Adhered to internal guidelines to collect debts while effectively managing complaints and maintaining quality assurance.
- Utilized active listening and negotiation skills to arrange payment plans and foster positive relationships with clients.
- Exhibited empathy and urgency in communications to motivate timely debt resolution.
- Thrived in a high-pressure environment, consistently exceeding company performance targets.
- Documented all collection efforts accurately and truthfully.
- Identified and reported fraudulent activities to clients, managing a minimum of 300 calls daily.
- Trained and mentored new team members to enhance departmental performance.

Asset Recovery Specialist Mar / 2023-Mar / 2024
Summit Peak Industries Denver, CO

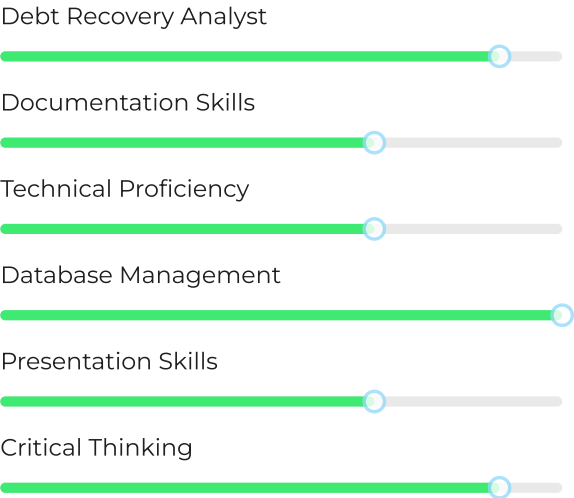
- Managed a subprime car loan portfolio totaling \$1,200,000, negotiating payments on delinquent accounts.
- Maintained a high productivity rate for both outbound and inbound calls.
- Secured and protected credit union assets through the effective collection of delinquent loans.
- Initiated ACH telephone requests and handled debit/credit card activations, assisting with fraud disputes.
- Processed monthly loan charge-offs and balanced to the allowance for loan loss general ledger.
- Implemented a specialized division for account restructuring and payment history modifications.

EDUCATION

Bachelor of Science in Finance Mar / 2022-Mar / 2023
State University Denver, CO

Focused on financial analysis and asset management principles.

SKILLS



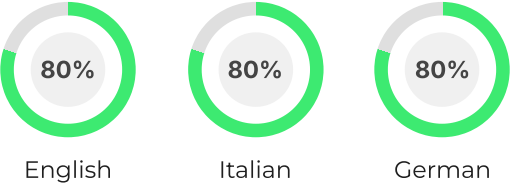
INTERESTS

- Podcasts Language Learning
Dancing Cycling

STRENGTHS

- Intuition Leadership
Listening Mentorship

LANGUAGES



ACHIEVEMENTS

- Achieved a 30% increase in debt recovery rates through effective negotiation strategies.
- Successfully reduced outstanding debts by over \$200,000 within one year.