ROBERT SMITH

Assistant Deli Manager I

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SUMMARY

Retail sales professional versed in product placement and merchandising. Extensive experience in inventory management. Assistant department manager who consistently meets and exceeds sales targets. Reliable team player and strong communicator.

CORE COMPETENCIES

Customer Service, Cash Register and Computer Proficiency.

PROFESSIONAL EXPERIENCE

Assistant Deli Manager I
Hannaford Bros - 2007 – 2020

Key Deliverables:

- Created daily orders for the department.
- Completed weekly schedules and monthly inventories for the deli.
- Delegated and motivated associates daily to get all necessary tasks completed.
- Ran operations of the department in the absence of the Manager.
- Completed yearly associate appraisals.
- Priced merchandise, stocked shelves and took inventory of supplies.
- Trained all new associates.

Assistant Deli Manager
Delta Corporation - 2006 – 2007

Key Deliverables:

- Took care of scheduling, hiring, ordering, paperwork, inventory and catering.
- Customer Service, Decision Making and Problem Solving, interviewing, Management, Team work, Problem Solving,.
- Oversaw a team of 15-20 employees Managed employees, measured work output, and delegated tasks to employees.
- Addressed customer and worker concerns.
- Worked with the accounting department to verify billing and payment processing Managed documents, files, and maintained records of bills and sales .
- Managed and mentored 6 Deli clerks and 2 chefs for a period of 14 months Supervised the hiring, training, scheduling, and termination of department .
- Assistant Deli Manager Bakery Manager Held multiple other titles Sacker, Checker, Photo Lab Technician, Backdoor Merchandise Receiver, Front End .

EDUCATION

2259 Oak Street, Old Forge, New York, 13420
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Associate of Science in Criminal Justice - (New Hampshire Technical Institute - Concord, NH)

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