ROBERT SMITH

Jr. Assistant Software Engineer

E-mail: info@qwikresumc.com **Phone:** (0123)-456-789

SUMMARY

Lead Quality Analysis Tester with 9 plus years of experience in IT Industry in the field of E-Commerce in Retail, Insurance and Stock market domains. Have 4 plus years testing and 5 plus years of Java developer experience. Extensive experience in testing E-Commerce applications, Distributed Web Based Applications and service-oriented architecture based (SOA) Enterprise applications Expertise in functional testing in Web based, client/Server applications using manual and automated procedures.

SKILLS

Atlassian JIRA & Confluence; Adobe Captivate & Connect; Agile Scrum; MS Project, Visio, Excel, And PowerPoint; VMware; IBM Rational ClearCase & ClearQuest MultiSite.

WORK EXPERIENCE

Jr. Assistant Software Engineer

ABC Corporation - March 2006 – March 2008

- Pioneers of direct marketing and most of its business is conducted over the Internet or telephone using employees instead of agents.
- Retirement Income Tool an application to help a member evaluate his financial situation during retirement.
- Tool takes into consideration the income & expense details provided by the member & projects the same for the total retirement period.
- Tool then estimates how a members portfolio may grow both prior to and during retirement and then develops a plan to better his financial position.
- Tool calculates a model asset allocation based on information provided by the member and evaluates the financial position based on the risk taking the ability of the member.
- Portfolio planner an application which provides personalized recommendations of mutual funds, CDs, Performance.
- First Index Accounts and Annuities based on Risk tolerance, Investment timeline and Investment needs of the member.

Assistant Software Engineer

Delta Corporation - 2003 – 2006

- Recreated the issues of the user and performed root cause analysis to identify the cause of issues in the Test/Production environment Fixed code bugs.
- Analysis and Resolution on various types of issues on Shareholder Management application, taking decisions to complete SLA/SLE batches on time.
- Technically documented the Clients requirement solicitation for 3 projects with 95% accuracy leading to client satisfaction.

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- Tested the web application prototypes as per clients requirements before the deployment of the projects, spotting bugs with 90% accuracy.
- Assisted the senior engineers in final deployment of the applications and also gathered technical reviews from the client-side.
- Customer Royal Bank of Scotland Masking and encryption of data for security Handling client request and query support Awarded fresher of the year.
- Proactively identified and resolved Data quality issues as per SLA guidelines across various platforms such as CRM, Billing and MQ platform using SQL.

SCHOLASTICS

- Bachelor of Engineering in Engineering - (SSN College of Engineering Anna University)

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