



HARPER LEWIS

Associate Store Manager

support@qwikresume.com

(123) 456 7899

Los Angeles

www.qwikresume.com

PROFESSIONAL SUMMARY

Dedicated Associate Store Manager with 2 years of experience in retail management, specializing in operational excellence and customer engagement. Proven ability to enhance store performance and drive sales through effective team leadership and strategic merchandising. Passionate about creating exceptional shopping experiences while achieving business objectives.

WORK EXPERIENCE

Associate Store Manager

Apr / 2024-Ongoing

WidgetWorks Inc.

Denver, CO

- Delivered exceptional customer service, ensuring merchandising and recovery guidelines were consistently met.
- Assumed full responsibility for store operations during manager on duty shifts, ensuring smooth daily operations.
- Maintained compliance with visual standards to align with company branding and marketing strategies.
- Supervised unloading operations and merchandise placement to optimize store layout.
- Managed payroll processing and scheduling to align labor costs with store performance.
- Resolved customer issues promptly, enhancing the overall shopping experience.
- Recruited, trained, and mentored new associates to build a strong, effective team.

Assistant Store Manager

Apr / 2023-Apr / 2024

Summit Peak Industries

Denver, CO

- Ensured compliance with company standards, maintaining a platinum level store rating.
- Created a luxurious shopping environment that elevated customer experiences.
- Achieved revenue targets through strategic sales initiatives and marketing efforts.
- Built strong relationships with customers, vendors, and community members to enhance store reputation.
- Oversaw financial reporting and bookkeeping to ensure accuracy and accountability.
- Managed additional staff effectively, ensuring operational continuity.

EDUCATION

Bachelor of Science in Business Administration

Apr / 2022 - Apr / 2023

State University

Toronto, ON

Focused on retail management and customer service strategies.

SKILLS

Market Analysis



Trend Awareness



Inventory Control



Data Management



Customer Feedback



Product Promotion



INTERESTS

Scuba Diving

E-sports

Reading Fiction

Puzzle Solving

STRENGTHS

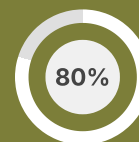
Stewardship

Teamwork

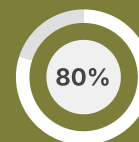
Tenacity

Vision

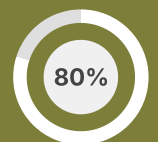
LANGUAGES



English



Japanese



Dutch

ACHIEVEMENTS

Increased customer satisfaction scores by 15% through targeted training initiatives.

Boosted store sales by 20% year-over-year through effective merchandising strategies.