ROBERT SMITH

Auto Appraiser

E-mail: info@qwikresumc.com **Phone:** (0123)-456-789

SUMMARY

Auto Appraiser with 3+ years of experience in Attending and completing specific training courses designated by the company through the company-assigned vendor.

SKILLS

Microsoft Office, Auto Appraisals, Management.

WORK EXPERIENCE

Auto Appraiser

ABC Corporation - June 2012 – 2014

- Examined, investigated, and negotiated new automobile estimates.
- Liaised point for Contracts of collision repairs between customer and insurance carrier.
- Supervised vehicle repair process from beginning to end to achieve customers satisfaction.
- Achieved and exceeded automobile retention rates on a permanent basis.
- Efficiently assisted in the opening of new Maaco stores in California.
- Created a case to escalate a claim to upper management Create a salesforce case for each claim that is submitted.
- Investigated insurance claims and provide customer services to both insurers and claimants.

Auto Appraiser

Delta Corporation - 2010 – 2012

- Write repairable and total loss estimates Explain estimates to insureds claimants body shops Settle Total losses with Insureds, Offer Acv to.
- Customer consultation for auto damage assessment in the surrounding areas of New Orleans.
- Take photos and email to claim adjuster for appraisal review.
- Estimate auto property damage.
- Investigate and settle auto and bodily injury claims.
- Auto Appraised Chrysler/Nissan/Lexus/BWM/Benz And All Major Car Dealers.
- Write auto body estimate Order parts Return damaged or wrong parts Keep customers informed during the repair process Set customer appointments.

SCHOLASTICS

- Bachelor Degree

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