

# ROBERT SMITH

## Back of House Associate

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### SUMMARY

More than 6 years working for and managing retail establishments in Brevard County. Recognized for delivering unparalleled customer service. A verifiable track record of success backed by impeccable references. Areas of expertise include: Exceptional Customer Service Merchandising and Display Employee Management New Location Start-Up Management.

### SKILLS

Management Skills, Loading Skills.

### WORK EXPERIENCE

#### **Back of House Associate**

ABC Corporation - October 2011 – June 2018

- Maintained a clean and safe workplace.
- Kept floor and back room stocked.
- Unloaded trucks.
- Pulled special items for customers.
- Kept inventory and shipping counts.
- Provided excellent customer service.
- Set the record for the fastest truck unload time as the truck thrower.

#### **Back of House Associate**

Delta Corporation - 2010 – 2011

- Back of house/kitchen prep/maintenance.
- Toys R Us- Seasonal.
- Duties included unloading trucks, stocking and scanning items on and off the bays.
- Responsible for receiving merchandise, creating displays, stocking and binning.
- Preparing the store for opening.
- Each day at this job i was to Pick orders from bays take records of bay audits unload trucks using hands and or pallet jacks carry out orders keep .
- Used I learned to use a pallet jack and to also use a scan gun for numbers and records of product.

### SCHOLASTICS

- Diploma