

ROBERT SMITH

Back of House Associate

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SUMMARY

Punctual retail sales professional focused on exceeding expectations and building customer loyalty. Flexible schedule and strong customer service aptitude. Also enthusiastic, outgoing, and fashion-savvy Sales Associate proficient at building positive relationships with new and existing customers by offering superior customer service.

CORE COMPETENCIES

Certified Food Handler, Problem Solving, Communication, Fast Learner, Calm Under Stress, Time Management, Microsoft Words, Microsoft Excel, Excellent Interpersonal, Usacan Knowledge, Teamwork, Independent Worker, Organization, Planning, Dedication, Hardworker.

PROFESSIONAL EXPERIENCE

Back of House Associate

ABC Corporation - October 2012 – December 2012

Key Deliverables:

- Stocked and replenished merchandise according to store merchandising layouts.
- Priced merchandise, stocked shelves and took inventory of supplies.
- Cleaned and organized the store, including he checkout desk and displays.
- Alerted customers to upcoming sale events and promotions.
- Handled all customers relations issues in a gracious manner and in accordance with the company policies.
- Welcomed customers into the store and helped them located items.
- Educated customers about the brand to incite excitement about the company mission and value.

Back of House Associate

Delta Corporation - 2010 – 2012

Key Deliverables:

- I would organize layways for shoppers.
- Also when there was a order online I would be in charge of picking up the orders online and give the item to customer.
- Did retail thru Black Friday and Christmas season.
- Used Organization, cleaning, lifting, packaging.
- Stocking, loading/unloading merchandise from deliveries, packing/unpacking product from shipping boxes, cleaning back of house to Nike standards, .
- Maintained an excellent job review throughout my employment at Nike.
- Used Basic math, various computer skills, ability to load and unload heavy merchandise, and the ability to work independently by written .

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EDUCATION

Diploma In General Studies

