

Robert Smith

Back of House Associate

CONTACT DETAILS

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Alabama
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PERSONAL STATEMENT

Hardworking, organized, Back of House Associate professional with a proven background delivering sensible business technology solutions on time and under budget while working as a team member or team leader.

SKILLS

Inventory Management,
Lab Testing, Customer
Service.

WORK EXPERIENCE

Back of House Associate

ABC Corporation - January 2013 - August 2013

Responsibilities:

- Maintained a well stocked floor, unloading merchandise off of weekly merchandise trucks, properly scanning back stock into proper bays.
- Constructed floor models to assist guests with their purchase (cribs, bassinets, baby stroller, play yards, baby walkers, baby bouncers) Registry Consultant - enroll expecting guests in R Us registry system.
- Thoroughly explained to guests all the features and benefits of enrolling in registry system as well as answering any and all questions or concerns a guest might have.
- Assisted guests with picking out the proper stroller or car seat for their infant or toddler (varied by height/weight of child, as well as parental needs) Cashier - quickly and efficiently checkout guests while also ensuring their shopping experience with R Us was as delightful as possible.
- Calmly and attentively listened to guest issues ensuring them that concerned with their respective problems and will do my best to address the situation.
- Assisted in customer carryouts, location of items for customers, and performed price checks for cashiers.
- Ensured all areas are cleaned for the safety of staff members and customers.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

Back of House Associate

Delta Corporation - 2009 - 2013

Responsibilities:

- Stocking product, store set-up, inventory, and keeping back room stocked and clean.
- Hired in as seasonal and was asked to continue to work.
- Skills Used organization, creativity, fast paced, able to follow directions.
- Use RF handheld scanner, merchandise, stock, unload the truck, help customers.
- Stock, customer service.
- Assessing the filling for apparel floor daily, checking my daily incoming inventory, planning apparel moves within the department.
- Planning the monthly visual merchandising initiative campaign.

REFERENCES

Reference - 1 (Company
Name)
Reference - 2 (Company
Name)

Education

High School Diploma