

ROBERT SMITH

Retail Backroom Stocker

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SUMMARY

Striving to find an occupation that is customer service driven and enables to provide excellent customer service to a vast array of people. Performs stocking duties including; lifting, stocking product, rotating product, blocking, facing, dusting, and ordering.

CORE COMPETENCIES

Public Speaker, Computer Oriented, Invited Thinker, 30 wpm, Organizer, Leadership, Customer Service, Business Networker.

PROFESSIONAL EXPERIENCE

Retail Backroom Stocker

Walmart - August 2010 – 2020

Key Deliverables:

- Provided incredible service to our customers
- Unloaded deliveries, stock shelves, and displays rotate products.
- Maintained the overall appearance of the department and backroom.
- Provided prompt, efficient, and friendly customer service by exhibiting caring, concern, and patience in all customer interactions and treating customers as the most important people in the store.
- Made an effort to learn customers names and to address them by name whenever possible.
- Assisted and directed to another stockroom, warehouse, and storage yard workers.
- Received, counts, and stored stock items and recorded data, manually and using a computer.

Backroom Stocker

Delta Corporation - 2009 – 2010

Key Deliverables:

- Restock all items into the backroom that could not be stocked on the sales floor.
- Skills Used Teamwork.
- to work independently Climb up and down ladders carrying merchandise Read and understand labels, instructions and reports Able to move merchandise.
- Did backroom counts, and decided which items needed to be stocked on the floor.
- Moved from Overnight Stocker to Backroom Associate in a month.
- Skills Used Handheld Scanners, Reading Bar Codes.
- Stocked merchandise and completed inventory assignments - Provided outstanding customer service and assistance with help in the selection of choice.

EDUCATION

2259 Oak Street, Old Forge, New York, 13420

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- Bachelor's in Humanities - 2012(California State University-Sacramento - Sacramento, CA)