

Robert Smith

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Bakery Associate/Dept Manager

SUMMARY

I worked at a fast food restaurant for 3 years learned every part of the store. I love customers and have excellent customer service I would love to branch out and experience retail customer service and adjacent skills.

SKILLS

CPR/AED/first aid certified, CNA certified, I've also recently taken the CBRF standard precautions, dietary, fire safety, first aid, and med training and am currently waiting for them to show on the registry.

WORK EXPERIENCE

Bakery Associate/Dept Manager

ABC Corporation - 2014 - 2015

- Take cake orders and bake the cakes cookies etc.
- Monitors and maintains inventory and food cost during assign shifts.
- Immediately responds to guest requests in a respectful manner.
- Reports guest complaints to immediate supervisor and assist in resolving such complaints.
- Keeps composure, emotions and anger in check during difficult situations while being pleasant with other coworkers and customers. Willingness to take on responsibilities and challenges.
- Generated sales through constant promoting and socializing.
- Work closely with clients to identify their needs and problems and provide solutions due to their individual needs.

Bakery Associate

ABC Corporation - 2013 - 2014

- Responsibilities Assisted members with orders
- Answered telephone
- Prepared and packaged all bread
- Light cake decorating
- Made sure area was clean at end of night
- Skills Used Excellent telephone etiquette
- Excellent customer service.

EDUCATION

ASS in Radiology - April 2002(Valencia College - Orlando, FL)