

ROBERT SMITH

Sr. Bakery Supervisor

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

To achieve a position in the Hospitality field and gain enough knowledge and experience to run own business. Check stock levels and order supplies and materials.

CORE COMPETENCIES

Cooking, Customer Service, Manager, Cost Control, Supervisor.

PROFESSIONAL EXPERIENCE

Sr. Bakery Supervisor

WALMART - October 2011 – 2020

Key Deliverables:

- Enforced safety, health, and security rules such as OSHA, Quality Assurance, State and Local laws, and Company mandated guidelines.
- Provided customer service by greeting and assisting customers, and responding to customer inquiries and complaints.
- Instructed staff on how to handle difficult and complicated sales and situations.
- Assigned employees to specific duties.
- Monitored sales activities to ensure that customers receive satisfactory service and quality goods.
- Determined price schedules and discount rates.
- Reviewed operational records and reports to project sales and determine profitability.

Bakery Supervisor

Delta Corporation - 2009 – 2011

Key Deliverables:

- Mass produce bread and desserts multiple times a day (e.g.loaves, rolls, cupcakes) Scale recipes up or down according to the table count Knowledge of the ingredients used in recipes along with the chemistry.
- no all-purpose flour) Observe serve-safe procedures Create a weekly schedule and approve hours for bakers.
- Supervision of bakery staff, equipment, and locales; production of baked goods for catering and dining halls; recipe creation; delivery of food items.
- Promoted from Pastry Chef 09/2011.
- Point of sale system maintenance, customer service.
- Managed 4 employees and non-IT related duties.
- This is Dummy Description data, Replace with job description relevant to your current role.

EDUCATION

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- Communications/Photography and Journalism - (Indiana University of Pennsylvania - Indiana, PA)