



# AVA DAVIS

Bar Supervisor

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## PROFESSIONAL SUMMARY

Dedicated Bar Supervisor with 5 years of experience in managing bar operations, enhancing customer satisfaction, and leading teams to deliver exceptional service. Proven track record in inventory management and event coordination.

## WORK EXPERIENCE

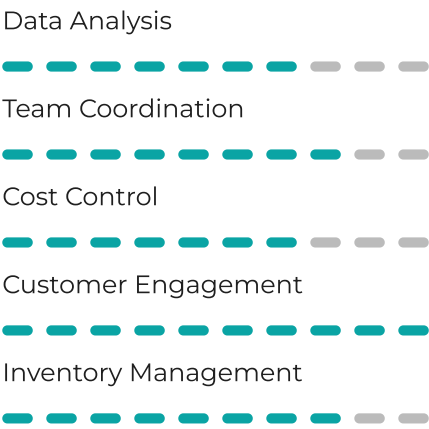
**Bar Supervisor** Dec / 2020-Ongoing  
Quantum Solutions LLC Phoenix, AZ

- 1. Managed daily bar operations, overseeing a team of 10 staff to ensure high service standards and customer satisfaction.
- 2. Handled financial transactions exceeding €5,000 daily, ensuring accurate reporting and compliance with accounting standards.
- 3. Maintained bar cleanliness and organization, implementing best practices for inventory management and supply ordering.
- 4. Streamlined order processing, reducing average wait times from 7 to 4 minutes, enhancing customer experience.
- 5. Coordinated events for up to 100 guests, managing VIP reservations and ensuring seamless service delivery.
- 6. Recruited and trained new staff, fostering a collaborative team environment and improving service efficiency.
- 7. Developed marketing strategies in collaboration with local businesses, increasing brand visibility and customer engagement.

**Bartender/Server** Dec / 2019-Dec / 2020  
Silver Lake Enterprises Seattle, WA

- 1. Processed guest payments efficiently using POS systems, ensuring accuracy in transactions and customer satisfaction.
- 2. Provided exceptional customer service, preparing and serving a variety of alcoholic and non-alcoholic beverages.
- 3. Conducted regular inventory checks and maintained bar cleanliness, ensuring compliance with health and safety regulations.
- 4. Implemented procedures that improved service speed, reducing order processing time significantly.
- 5. Enhanced product knowledge among staff, leading to increased upselling and customer satisfaction.

## SKILLS



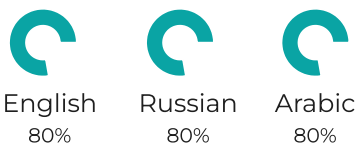
## INTERESTS

- Gaming
- Fashion
- Film
- Technology

## STRENGTHS

- Enthusiasm
- Fairness
- Flexibility
- Forward-thinking

## LANGUAGES



## ACHIEVEMENTS

- Increased bar revenue by 20% through effective upselling techniques.
- Successfully organized events for over 200 guests, enhancing customer loyalty.