ROBERT SMITH

Barista Supervisor

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Seeking an opportunity that will utilize diverse professional backgrounds, as well as present options for growth and provide new avenues of challenge in a sales position.

EXPERIENCE

Barista Supervisor

ABC Corporation - JANUARY 2013 – AUGUST 2013

- Proficient knowledge of the Micros POS system.
- Took orders and prepared food for guests.
- Performed inventory control functions.
- Responsible for training new employees to ensure high standards of performance.
- Trained staff in brewing standards, preparation methods, and presentation.
- Evaluated staff in proper brewing technique and providing feedback.
- Train and motivate the team to excel in expectations.

Barista Supervisor

Delta Corporation - 2009 – 2013

- Warner Robins.
- Trained staff in brewing standards, preparation methods, and presentation -Evaluated staff in proper brewing technique and providing feedback -.
- September 2016.
- To lead barista team, manage customer service satisfaction and employee productivity.
- Executed business revenue, marketing strategies and sale deadlines.
- Team Leader Effectively operated with management to drive sales and visual merchandise.
- Train and motivate team to excel in expectations Calibrate machine and weigh coffee to ensure quality and taste Operate manual espresso machine and .

EDUCATION

- B.A. in Commnucations - (The King's College - New York, NY)

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SKILLS

Credentialing, Customer Service, Microsoft Office, Adobe Acrobat, Interpersonal, Data Entry, Outreach and Recruitment, Customer Relationship Management, CRM Software, Cash Handling, Hospitality, Latte Art, Leadership, PACS.