# **AVA DAVIS**

## **Barmaid**





## PROFESSIONAL SUMMARY

Enthusiastic Barmaid with 5 years of experience in delivering exceptional service and expertly crafted beverages. My strong mixology skills and dedication to customer satisfaction create memorable experiences in high-energy settings. I thrive in fast-paced environments and am excited to contribute to a vibrant team focused on excellence and innovation in the bar industry.

#### WORK EXPERIENCE

Barmaid Apr/2021-Ongoing

Maple Leaf Consulting Toronto, ON

- 1. Delivered high-quality customer service in a fast-paced bar environment.
- 2. Expertly crafted a variety of cocktails and beverages to meet customer preferences.
- 3. Managed cash and credit transactions accurately using a POS system.
- 4. Maintained cleanliness and organization of the bar and service areas.
- 5. Engaged with customers to enhance their experience and build rapport.
- 6. Created and updated seasonal drink menus to attract patrons.
- 7. Handled customer inquiries and complaints with professionalism.

**Barmaid** m Apr/2020-Apr/2021 Silver Lake Enterprises **耳** Seattle, WA

- 1. Interacted directly with customers, ensuring prompt service and satisfaction.
- 2. Responsible for the responsible serving of alcoholic beverages.
- 3. Assisted in onboarding and training new team members.
- 4. Served a wide range of beverages and food items efficiently.
- 5. Organized promotional events to boost sales and customer engagement.
- 6. Took and delivered food and drink orders accurately.

#### **EDUCATION**

### Associate of Arts in Hospitality Management

m Apr/2019-Apr/2020

Culinary Institute of America

■ Denver, CO

Focused on beverage management, customer service, and bar operations.

## **SKILLS**

Professionalism Effective Decision-making Efficient Time Management Networking

## **ACHIEVEMENTS**

1 Increased bar sales by 20% through effective promotions.

Recognized as Employee of the Month for outstanding service.

Successfully managed high-volume service during busy events.