



MASON WILSON

Bilingual Behavioral Health Case Manager

✉ support@qwikresume.com ☎ (123) 456 7899 📍 Los Angeles 🌐 www.qwikresume.com

PROFESSIONAL SUMMARY

Bilingual Behavioral Health Case Manager with 5 years of experience in delivering comprehensive care to diverse populations. Expertise in conducting assessments, creating tailored treatment plans, and facilitating access to community resources. Passionate about advocating for clients and enhancing their mental health outcomes through collaborative care and effective communication.

WORK EXPERIENCE

Bilingual Behavioral Health Case Manager 📅 Mar / 2022-Ongoing
Maple Leaf Consulting 📍 Toronto, ON

1. Provided comprehensive case management for homeless and SMI adults, collaborating with social service agencies to ensure optimal care.
2. Monitored and adjusted behavioral health services, connecting clients with essential resources to address their needs.
3. Acted as a liaison between clinical teams, medical providers, and community resources to promote coordinated care.
4. Ensured compliance with Individual Service Plans (ISPs) by facilitating referrals and coordinating care across multiple providers.
5. Conducted follow-ups on crisis calls and missed appointments, ensuring clients had access to necessary resources.
6. Developed transition and discharge plans, focusing on aftercare to maintain continuity of care.
7. Performed assessments and service planning processes to tailor interventions to individual client needs.

Behavioral Health Case Manager 📅 Mar / 2020-Mar / 2022
Cactus Creek Solutions 📍 Phoenix, AZ

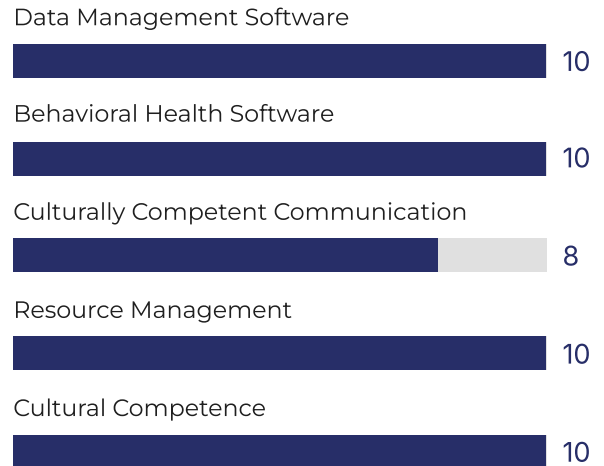
1. Executed comprehensive case management functions, including assessments and service planning for diverse client needs.
2. Maintained detailed clinical records, documenting activities related to service delivery and client progress.
3. Evaluated treatment effectiveness through ongoing assessments and adjustments to care plans.
4. Identified and addressed barriers to service access, assisting clients with complaint resolution.

EDUCATION

Master of Social Work 📅 Mar / 2018-Mar / 2020
State University 📍 Chicago, IL

Focused on clinical social work practices and behavioral health interventions.

SKILLS



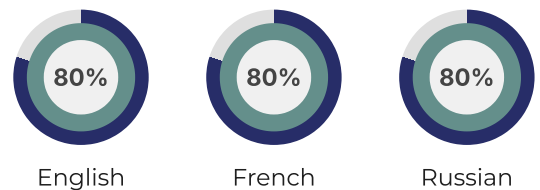
INTERESTS

🎨 Art 🤝 Volunteering
🌲 Hiking 🧘 Yoga

STRENGTHS

🔍 Criticality 📋 Detail-oriented
🤝 Diplomacy 😊 Enthusiasm

LANGUAGES



ACHIEVEMENTS

- ★ Successfully coordinated care for over 100 clients, improving access to mental health resources by 30%.
- ★ Implemented a new outreach program that increased service engagement among SMI adults by 40%.