

# AMELIA MOORE

## Behavioral Health Specialist - Crisis Intervention

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### PROFESSIONAL SUMMARY

Experienced Behavioral Health Specialist with a decade of dedicated service in crisis intervention and mental health support. Expertise in developing personalized care strategies and facilitating effective communication among clients and resources. Passionate about enhancing client outcomes and fostering resilience through compassionate, community-oriented approaches.

### WORK EXPERIENCE

#### Behavioral Health Specialist - Crisis Intervention

Seaside Innovations

📅 Mar / 2018-Ongoing

📍 Santa Monica, CA

1. Provided comprehensive counseling and case management services to clients in crisis.
2. Monitored and assessed clients' treatment progress, ensuring adherence to individualized care plans.
3. Maintained accurate, confidential documentation of client interactions and treatment outcomes.
4. Developed and facilitated crisis intervention strategies tailored to client needs.
5. Collaborated with multidisciplinary teams to coordinate care and resources.
6. Conducted assessments to identify client needs and formulate effective treatment plans.
7. Advocated for client needs within the healthcare system and community resources.

#### Behavioral Health Specialist

Crescent Moon Design

📅 Mar / 2015-Mar / 2018

📍 Portland, OR

1. Provided continuous supervision and support for patients in crisis situations.
2. Delivered educational sessions and supportive counseling to empower clients.
3. Monitored and documented patient behaviors, reporting significant changes to the treatment team.
4. Maintained client records with precision, ensuring compliance with healthcare regulations.
5. Trained new staff on crisis intervention protocols and best practices.
6. Managed administrative functions, including scheduling and resource allocation.

### EDUCATION

#### Master of Social Work

University of Southern California

📅 Mar / 2012-Mar / 2015

📍 Santa Monica, CA

Focused on clinical social work with an emphasis on mental health and crisis intervention.

### SKILLS

Crisis Assessment

Therapeutic Communication

Clinical Documentation

Crisis Plan Development

### ACHIEVEMENTS

- 🌟 Successfully developed and implemented 20+ individualized crisis intervention plans, improving client outcomes by 30%.
- 🌟 Facilitated over 100 crisis intervention sessions, resulting in a 25% increase in client satisfaction ratings.
- 🌟 Trained and mentored 15 new staff members in crisis intervention best practices, enhancing team performance.