



Safety Compliance

Sales Forecasting





**★** Surfing

Martial Arts

Community Service

Blogging

# **STRENGTHS**

**Z** Patience



math Planning



## LANGUAGES







English

Swahili

Dutch

## **ACHIEVEMENTS**



Successfully trained and developed a team of 15 staff members, resulting in improved service quality and customer satisfaction scores.

# LIAM ANDERSON

## **Beverage Manager**

www.qwikresume.com

# PROFESSIONAL SUMMARY

Accomplished Beverage Manager with 7 years of experience in enhancing beverage programs and optimizing operations in high-volume establishments. Proven track record in elevating guest experiences through innovative beverage offerings and effective team management. Expertise in inventory oversight, vendor relations, and staff training, dedicated to maximizing profitability while ensuring adherence to industry standards.

## **WORK EXPERIENCE**

## **Beverage Manager**

mar / 2021-Ongoing

#### **Quantum Solutions LLC**

₽ Phoenix, AZ

- 1. Oversee daily beverage operations to ensure quality and efficiency.
- 2. Resolved operational issues promptly, ensuring high levels of guest satisfaction.
- 3. Monitored beverage quality and service standards, consistently meeting or exceeding expectations.
- 4. Minimized equipment loss through effective supervision and comprehensive staff training.
- 5. Optimized beverage profits by controlling costs and implementing strategic pricing.
- 6. Developed sales forecasts and schedules aligned with productivity targets.
- 7. Conducted regular walk-throughs to assess service quality and operational efficiency.

#### **BEVERAGE MANAGER**

# Mar / 2018-Mar / 2021

#### Summit Peak Industries

**耳** Denver, CO

- Oversaw the successful Grand Opening of a 4-Diamond beverage department.
- 2. Recruited, trained, and developed a skilled team of cocktail servers, bar staff, and beverage supervisors.
- Designed and organized beverage menus for four restaurant/bar outlets and event spaces.
- 4. Managed purchasing and inventory for all beverage-related supplies, including a diverse wine selection.
- Developed Food & Beverage Policies and Procedures, ensuring compliance and best practices.
- 6. Collaborated with marketing and culinary teams to launch seasonal promotions and special events.

## 🔼 EDUCATION

## Bachelor of Science in Hospitality Management

Mar / \_Mar / 2015 2018

#### University of Nevada, Las Vegas

Toronto, ON

Focused on beverage management, customer service excellence, and operational efficiency.