



CHARLOTTE HARRIS

Beverage Server

✉ support@qwikresume.com

☎ (123) 456 7899

📍 Los Angeles

🌐 www.qwikresume.com

💡 SKILLS

Follow-up Skills



Service Recovery



Cash Handling



Order Accuracy



Beverage Knowledge



Flexibility



🎯 INTERESTS

🐾 Running

🎮 Gaming

📖 Reading Fiction

📷 Photography

👊 STRENGTHS

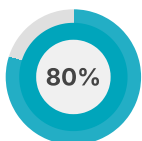
⚙️ Positivity

🤝 Diplomacy

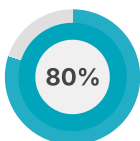
🚀 Ambition

⚖️ Fairness

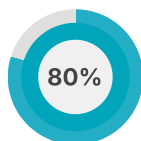
🗣️ LANGUAGES



English



Swahili



German

🌟 ACHIEVEMENTS

🌟 Increased customer satisfaction scores by 20% through attentive service.

🌟 Successfully managed a high-volume bar during peak hours, serving over 200 guests per shift.

👤 PROFESSIONAL SUMMARY

Seasoned beverage server with a decade of experience in high-volume settings, specializing in exceptional guest service and beverage presentation. Adept at managing inventory, ensuring compliance with safety standards, and creating a lively atmosphere. My commitment to customer satisfaction and effective communication fosters memorable experiences for all patrons.

💼 WORK EXPERIENCE

Beverage Server

📅 Feb / 2018-Ongoing

Quantum Solutions LLC

📍 Phoenix, AZ

1. Deliver exceptional beverage service in designated areas, ensuring guest satisfaction with timely and friendly interactions.
2. Practice responsible alcohol service, proactively addressing potential issues and ensuring compliance with regulations.
3. Maintain cleanliness and organization of wait service stations and bar areas, contributing to a welcoming environment.
4. Communicate effectively with management regarding guest feedback and operational challenges.
5. Engage with guests to enhance their experience, accommodating special requests and preferences.
6. Follow all safety protocols to ensure a secure environment for guests and staff.
7. Perform regular cleaning tasks, including sweeping, mopping, and restocking supplies to ensure smooth operations.

Beverage Server

📅 Feb / 2015-Feb / 2018

Crescent Moon Design

📍 Portland, OR

1. Serve a variety of alcoholic and non-alcoholic beverages to casino patrons, ensuring prompt and efficient service.
2. Manage cash and credit transactions accurately, maintaining a balanced cash register.
3. Uphold cleanliness standards on the casino floor by disposing of waste and maintaining clean service areas.
4. Provide recommendations on beverage selections, enhancing guest experiences through personalized service.
5. Develop confidence in public interactions, fostering a friendly and approachable demeanor.
6. Utilize strong communication skills to address customer needs and resolve issues effectively.

🎓 EDUCATION

Associate of Applied Science in Hospitality Management

📅 Feb / 2012 - Feb / 2015

Culinary Institute of America

📍 Denver, CO

Focused on beverage service, customer relations, and hospitality management principles.