

SKILLS

Expert In Beverage Service Techniques

Customer Relationship Management (crm)

Point Of Sale (pos) Systems Proficiency

Training New Staff

Mixology Skills

Work Under Pressure

INTERESTS

🎜 Dancing

₱ Cycling

Gaming

STRENGTHS



🛂 Mentorship



LANGUAGES







English

Dutch

Swahili

ACHIEVEMENTS

Increased beverage sales by 20% through innovative menu design and upselling techniques.

Recognized as Employee of the Month for outstanding customer service and teamwork.

AVA DAVIS

Senior Beverage Server

www.gwikresume.com

🔼 PROFESSIONAL SUMMARY

With a decade of experience as a Senior Beverage Server, I excel in delivering top-tier beverage service in vibrant settings. My expertise lies in crafting innovative drink menus, optimizing inventory management, and enhancing guest satisfaction through personalized interactions. I am passionate about creating memorable experiences that keep patrons returning for more.

🔛 WORK EXPERIENCE

Senior Beverage Server

Feb / 2019-Ongoing

WidgetWorks Inc.

■ Denver, CO

- 1. Delivered exceptional beverage service to guests on the gaming floor, ensuring timely and accurate order fulfillment.
- 2. Created a welcoming environment by engaging with guests and fostering positive interactions.
- 3. Maintained cleanliness and organization of the workstation through diligent side duties and routine cleaning.
- 4. Utilized the Micros system for efficient data entry of beverage orders, enhancing order accuracy.
- 5. Collaborated with team members to ensure a seamless service experience for all patrons.
- 6. Fulfilled complex beverage orders with precision and attention to detail.
- 7. Developed a positive rapport with guests, contributing to an enjoyable atmosphere.

Beverage Server

Feb / 2015-Feb / 2019

Cactus Creek Solutions

■ Phoenix, AZ

- 1. Consistently provided engaging and friendly service, enhancing the overall quest experience.
- 2. Accurately recorded transactions using the MICROS system, ensuring prompt and efficient service.
- 3. Established rapport with guests through genuine hospitality and personalized service.
- 4. Ensured a warm and inviting atmosphere by delivering attentive service.
- 5. Conducted cash drawer reconciliations to maintain accurate financial records.
- 6. Supported co-workers to foster a collaborative team environment.

🛂 EDUCATION

Associate of Science in Hospitality Management

Feb / Feb / 2012 2015

Culinary Institute of America

📮 Santa Monica, CA

Focused on beverage service, customer relations, and hospitality best practices.