

ROBERT SMITH

Bike Mechanic

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SUMMARY

To complete standardized tasks within a bike processing line including truing wheels, tubeless tire installation, derailleur tuning/adjustment, brake adjustment, and final quality control check. To contribute a positive and inclusive work environment.

CORE COMPETENCIES

Use Of Lab Instruments, Electrophoresis, Cell Culture, DNA Isolation, Plate Streaking, Aseptic Technique.

PROFESSIONAL EXPERIENCE

Bike Mechanic

Pale Whale Canoe Livery - 2014 – 2016

Key Deliverables:

- Provided customer service and customer purchase carry-outs, Bike assembly, fitting, and repairs.
- Responsible for assembling bicycles, grills, and patio furniture for Walmarts.
- Worked on full suspension mountain bikes.
- Experienced in rebuilding suspension forks, building wheels, bleeding brakes, and all other general bike tuning and maintenance.
- Assisted customers by providing knowledge about products and answering questions.
- Assessed bicycles, determine repairs, and estimate costs for customers.
- Maintained knowledge for repairing multiple types of bicycles.

Bike Mechanic

Delta Corporation - 2018 – 2020

Key Deliverables:

- Communicated any unusual problems that may need further assistance in order to complete the bike build in a timely manner and with high standards.
- Adhered to safety procedures regarding lifting and use of tools and equipment.
- Maintained personal and productivity goals.
- Connected with every customer by asking open-ended questions to assess needs.
- Ability to learn and share the expertise of products and trends to fit customers needs.
- Maintained awareness of all product knowledge, and current or upcoming products and trends.
- Contributed to a positive and inclusive work environment.

EDUCATION

ROBERT SMITH

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Bachelor of Science in Chemistry and Biology (Double Major) - 2009(Saint Francis University - Loretto, PA)

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