

# LIAM ANDERSON

## Broadband Technician

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🌐 www.qwikresume.com



### PROFESSIONAL SUMMARY

With 5 years of robust experience as a Broadband Technician, I excel in fiber and copper network installations and troubleshooting. My expertise lies in diagnosing technical issues and implementing effective solutions, ensuring high service standards and customer satisfaction. I am enthusiastic about utilizing my technical acumen to enhance broadband services and contribute positively to team objectives.

### WORK EXPERIENCE

**Broadband Technician**    📅 Jan / 2021-Ongoing  
**Blue Sky Innovations**    📍 Chicago, IL

1. Installed, maintained, and removed RF cable systems, ensuring optimal signal transmission.
2. Integrated VoIP systems, enhancing communication capabilities for clients.
3. Monitored and repaired RF and fiber optic signal levels to maintain service quality.
4. Coordinated field technicians for efficient task completion and support.
5. Collaborated with sales teams to troubleshoot and resolve network issues promptly.
6. Trained new technicians to deliver exceptional customer service and technical support.
7. Conducted regular vehicle maintenance to ensure readiness for fieldwork.

**Broadband Technician**    📅 Jan / 2020-Jan / 2021  
**Lakeside Apparel Co**    📍 Chicago, IL

1. Conducted cable installations and configurations for residential and commercial properties.
2. Performed wallfish and attic work, including pole climbing and amplifier setup.
3. Utilized hand tools, splitters, and meters for precise installations.
4. Installed various equipment such as modems, routers, and alarm systems.
5. Improved team collaboration by sharing expertise in technical tasks and safety protocols.

### EDUCATION

**Associate of Applied Science in Electronics**    📅 Jan / 2019    Jan / 2020  
**Tech Valley Community College**    📍 Phoenix, AZ

Focused on electronics and telecommunications, providing foundational knowledge for broadband technologies.

### SKILLS



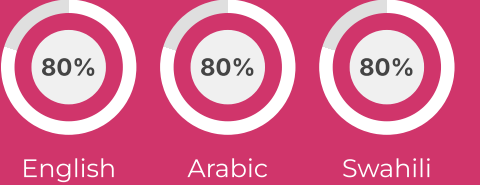
### INTERESTS

- 🐾 Running    🌿 Gardening
- 🍴 Cooking    📅 Sports Coaching

### STRENGTHS

- 🚩 Determination    ⌚ Patience
- 🔧 Pragmatism    😊 Enthusiasm

### LANGUAGES



### ACHIEVEMENTS

- ★ Achieved a 95% customer satisfaction rating through effective service delivery.
- ★ Reduced installation time by 20% through process improvements and team coordination.