

JAMES CLARK

Business Process Manager I

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- Los Angeles
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Sap Erp Implementation

Root Cause Analysis

Six Sigma

Workflow Optimization



DIY Projects

% Crafting

O Meditation

m History

STRENGTHS



Innovation

Insightfulness

Integrity

LANGUAGES







English

Japanese

ACHIEVEMENTS



Implemented project charters that improved cross-departmental collaboration by 30%.

PROFESSIONAL SUMMARY

Business Process Manager with 5 years of experience in streamlining operations and enhancing efficiency within diverse sectors. Skilled in leading cross-functional teams and utilizing data-driven methodologies to identify process improvements. Focused on achieving organizational goals through innovative solutions and operational excellence.

WORK EXPERIENCE

Business Process Manager I

Seaside Innovations

Feb / 2022-Ongoing

耳 Santa Monica, CA

- 1. Developed innovative supply chain models for manufacturing and repair operations.
- 2. Authored comprehensive business proposals for IT supply chain projects.
- 3. Facilitated project charters and business cases for new partner enablement.
- 4. Conducted end-to-end requirements gathering for manufacturing projects.
- 5. Delivered supply chain solutions utilizing SAP and standalone systems.
- 6. Optimized current processes through stakeholder alignment.
- 7. Led initiatives to improve supply chain efficiencies and overall business goals.

Business Process Manager

Feb / 2020-Feb / 2022

Silver Lake Enterprises

耳 Seattle, WA

- 1. Managed financial process documentation to ensure accurate system configuration.
- 2. Established a system for recording maintenance events for a fleet of 70 aircraft.
- 3. Utilized recorded metrics for process change and capital investment analysis.
- 4. Created reports for executive leadership and the FAA based on operational data.
- 5. Directed cost-saving projects, achieving significant financial reductions.

EDUCATION

Bachelor of Science in Business Management

Feb / 2018-Feb / 2020

University of California

■ Santa Monica, CA

Focused on business process management and operational efficiency.