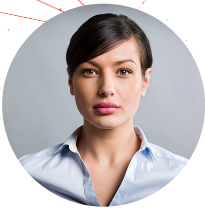


OLIVIA SMITH

Cabin Cleaner

✉ support@qwikresume.com ☎ (123) 456 7899 📍 Los Angeles
🌐 www.qwikresume.com



PROFESSIONAL SUMMARY

With 7 years of dedicated experience in cabin cleaning, I ensure immaculate and safe environments for passengers. My commitment to operational efficiency and customer satisfaction drives me to maintain high standards of cleanliness and attention to detail. I thrive in dynamic settings, consistently enhancing the travel experience through meticulous service and effective teamwork.

WORK EXPERIENCE

Sr. Cabin Cleaner
Blue Sky Innovations

📅 Jan / 2020-Ongoing
📍 Chicago, IL

1. Responsible for the cleanliness, safety, and security of aircraft cabins, ensuring compliance with industry standards.
2. Participate in daily briefings and prepare cleaning tools and vehicles for efficient operational readiness.
3. Thoroughly clean and sanitize aircraft cabins before and after flights.
4. Recover and sort unused supplies from prior flights, ensuring compliance with US Department of Customs procedures.
5. Conduct security searches on aircraft and report any breaches to the lead agent, adhering to all safety protocols.
6. Organize cleaning vehicles and manage waste disposal throughout the shift, promoting a clean and orderly workspace.
7. Monitor and review helper hours for accuracy, ensuring effective workforce management.

Cabin Cleaner
Lakeside Apparel Co

📅 Jan / 2018-Jan / 2020
📍 Chicago, IL

1. Assist in training new cabin cleaning staff on safety and cleaning protocols to enhance team efficiency.
2. Conduct regular inspections of cleaning equipment and supplies to ensure readiness and compliance.
3. Collaborate with flight crew to address passenger needs related to cabin cleanliness.
4. Maintain detailed records of cleaning tasks performed for quality assurance.
5. Respond promptly to passenger inquiries regarding cabin services, enhancing customer relations.
6. Implement environmentally friendly cleaning practices to reduce waste and promote sustainability.

EDUCATION

Diploma in Hospitality Management
Sunnyvale Community College

📅 Jan / 2016-Jan / 2018
📍 Denver, CO

Focused on service excellence and operational management in the hospitality industry.

SKILLS



ACHIEVEMENTS

- ★ Achieved a 95% passenger satisfaction rating through thorough cabin cleaning and customer service.
- ★ Reduced cleaning time by 20% through optimized processes and teamwork.
- ★ Successfully trained 5 new staff members on cabin cleaning standards and procedures.