ROBERT SMITH

Cage Manager

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SUMMARY

Results-driven, dependable professional seeking a position with a well-established company. Bringing strong problem-solving abilities and brilliant customer relations skills to keep the facility organized.

CORE COMPETENCIES

Social Orientation, Analytical Thinking, People Skills.

PROFESSIONAL EXPERIENCE

Cage Manager

ABC Corporation - April 2008 – December 2009

Key Deliverables:

- Exchanged money, credit, and casino chips, and made a change for customers.
- Furnished change persons with a money bank at the start of each shift.
- Reconciled daily summaries of transactions to balance books.
- Counted and audited money drawers.
- Maintained cage security according to rules and regulations.
- Kept accurate records of monetary exchanges, authorization forms, and transaction reconciliation.
- Resolved customer complaints regarding problems such as payout errors.

Cage Manager

Delta Corporation - 2014 – 2015

Key Deliverables:

- Furnish3e change person with a money bank at the start of each shift.
- Accountable for all cashier, employee window, main bank, and vault activity on a daily basis.
- Managed all staff functions in hiring, training, and scheduling up to 80 employees. Performed Maintenance and balancing of cage accountability, records, scheduling of cage cashiers, and supervisors.
- Handled customer disputes.
- Assured with bank secrecy act regulations reporting and record-keeping requirements.
- Was in charge of all hiring and firing, scheduling, evaluations, and all management duties.
- ${job_description27}

EDUCATION

2259 Oak Street, Old Forge, New York, 13420

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Accounting Associate - (MTI Business School - Citrus Heights, CA)

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