Robert Smith

Cage Manager

CONTACT DETAILS

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PERSONAL STATEMENT

As a Cage Manager, responsible for training and motivating all Cage employees and ensuring the highest level of service is delivered by the team. Encourage and facilitate teamwork with the Cage and other departments.

WORK EXPERIENCE

Cage Manager

FIRE ROCK NAVAJO CASINO - February 2010 – 2012

Responsibilities:

- Directed management functions including development of internal controls, policies and procedures.
- Oversaw recruitment, training and development of cage staff for four casinos.
- Responsible for cage layout, equipment selection, vendor selection, and logistics.
- Reduced variances and increases Cage and Vault accuracy.
- Increased department morale through accountability and incentives.
- Developed and implemented Policies and Procedures Manual along with cashier training.
- Responsible for Hiring and training of staff.

Cage Manager

Delta Corporation - 2016 – 2018

Responsibilities:

- Responsible for hiring, training, discipline, and dismissal of employees in separate cages and a central vault.
- Oversaw Title 31 and regulatory compliance.
- Maintained proper cash levels in the cage vault.
- Rewrote Cage Internal Controls and Cash Operations.
- Worked closely with Human Resources to institute a casino-wide structured cashier training program.
- Accountable for all cage, hard count, soft count monies, and functions.
- Developed a new cage layout plan to accommodate customer needs.

Education

SKILLS

Problem Solving Skills, Attention-to-Detail, Time Management Skills.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference – 1 (Company Name)
Reference – 2 (Company Name)

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