

WILLIAM PEREZ

Car Detailer/Handler

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PROFESSIONAL SUMMARY

Looking for an opportunity to work towards my education and gain experience. I am very ambitious, outgoing and loyal. I always attempt to do my best and meet deadlines while exceeding expectations. I am able to work efficiently on my own as well as in a team environment. I am seeking a position that allows me to prove my worth in the engineering field.

WORK EXPERIENCE

Car Detailer/Handler

WidgetWorks Inc.

📅 May / 2024-Ongoing

📍 Denver, CO

1. Covered shifts for any co-worker as well as arriving to work swiftly when called in.
2. Possess a high attention to detail and did not leave a task before it was finished.
3. Implemented efficient detailing processes, reducing service time by 20% while maintaining quality standards.
4. Performed thorough interior and exterior cleaning on over 30 vehicles daily, enhancing overall appearance.
5. Utilized eco-friendly products, contributing to a 15% reduction in chemical waste in the detailing process.
6. Maintained a clean and organized workspace, resulting in a 30% increase in productivity.
7. Achieved recognition as 'Employee of the Month' for outstanding performance and dedication to quality.

Car Detailer

Silver Lake Enterprises

📅 May / 2023-May / 2024

📍 Seattle, WA

1. Collaborated with management to enhance service offerings, leading to a 20% increase in customer inquiries.
2. Developed a customer follow-up system, boosting repeat business by 25% within six months.
3. Achieved a 95% customer satisfaction rating through meticulous car detailing services.
4. Resolved customer complaints promptly, achieving a 90% resolution rate and improving client retention.
5. Maintained detailed records of services performed, aiding in performance tracking and customer feedback.
6. Executed paint correction and polishing techniques, restoring vehicles to like-new condition.
7. Resolved customer complaints promptly, achieving a 90% resolution rate and improving client retention.

EDUCATION

Associate of Applied Science in Automotive Technology

Central Community College

📅 May / 2022-May / 2023

📍 Santa Monica, CA

Focused on automotive repair and detailing techniques.

SKILLS

Solidworks

AutoCAD

ProEngineer

Microsoft Office

ACHIEVEMENTS

- ★ Achieved a 95% customer satisfaction rate through thorough detailing services.
- ★ Increased repeat clientele by 30% by providing exceptional service and follow-up.