

OLIVIA SMITH

Cart Pusher

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PROFESSIONAL SUMMARY

Dedicated and efficient Cart Pusher with over five years of experience in retail environments, ensuring optimal customer service and a seamless shopping experience. Proven ability to manage cart retrieval and maintenance effectively, contributing to a positive store atmosphere. Committed to teamwork and maintaining safety standards while assisting customers and managing cart logistics.

WORK EXPERIENCE

Cart Pusher
Maple Leaf Consulting

📅 Jan / 2021-Ongoing

📍 Toronto, ON

- 1. Efficiently gathered carts from the parking lot, ensuring they were clean and ready for customer use.
- 2. Provided timely assistance to customers with their groceries and loading items into vehicles.
- 3. Maintained an organized cart area, ensuring quick access for customers and staff.
- 4. Demonstrated physical strength and stamina in pushing heavy carts over various terrains.
- 5. Facilitated a pleasant shopping environment by promptly addressing customer inquiries.
- 6. Worked collaboratively with team members to enhance customer service and operational efficiency.
- 7. Trained new staff on cart management and customer service standards, fostering a supportive team culture.

Cart Pusher
Crescent Moon Design

📅 Jan / 2020-Jan / 2021

📍 Portland, OR

- 1. Regularly collected carts and maintained cleanliness in the cart storage area.
- 2. Assisted with recycling efforts by ensuring that all trash was removed from carts.
- 3. Contributed to the store's operational efficiency by assisting with other tasks as needed, such as stocking shelves.
- 4. Received recognition from management for going above and beyond in customer service.
- 5. Facilitated the return of carts to the store, ensuring a steady supply for customers.

EDUCATION

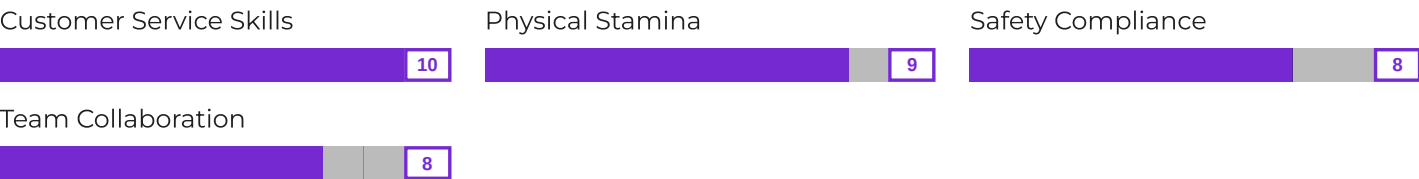
High School Diploma
Lincoln High School

📅 Jan / 2019-Jan / 2020

📍 Denver, CO

Completed coursework in general education and developed strong communication skills.

SKILLS



ACHIEVEMENTS

- ★ Recognized for exceptional customer service by receiving employee of the month twice.
- ★ Streamlined cart retrieval process, reducing time spent collecting carts by 30%.