

# SKILLS

**Emotional Support** 



Cognitive Behavioral Skills

Cultural Sensitivity

Health Literacy

Patient Advocacy



# INTERESTS

**★** Surfing

Martial Arts

Community Service 👺 Blogging

## STRENGTHS

**Z** Patience

A Perseverance

## Planning

O Positivity

## LANGUAGES







English

Polish

Russian

## **ACHIEVEMENTS**



Developed and implemented individualized care plans that reduced readmission rates by 15%.

# LIAM ANDERSON

## **Case Management Coordinator**

Support@qwikresume.com 

(123) 456 7899 

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www.qwikresume.com

# PROFESSIONAL SUMMARY

Results-oriented Case Management Coordinator with 7 years of extensive experience in optimizing patient care and enhancing outcomes through effective coordination and resource management. Proven track record in developing tailored service plans and collaborating with interdisciplinary teams to support diverse populations. Committed to fostering a compassionate healthcare environment that prioritizes patient well-being.

## **WORK EXPERIENCE**

## Case Management Coordinator

# Feb / 2021-Ongoing

#### Seaside Innovations

耳 Santa Monica, CA

- 1. Supported case managers in conducting daily patient assessments to ensure comprehensive care.
- 2. Assisted with discharge planning and provided Medicare reminders for inpatient services.
- 3. Prepared detailed reports for case managers, tracking daily census and patient readmissions.
- 4. Coordinated follow-up services with patients and families to ensure smooth transitions home.
- 5. Documented key patient data in the corporate system to maintain accurate records.
- 6. Scheduled appointments and arranged transportation services for patients as needed.
- 7. Monitored ongoing services such as therapy to ensure continuity of care.

### Case Management Coordinator

## Feb / 2018-Feb / 2021

#### Lakeside Apparel Co

📮 Chicago, IL

- 1. Conducted comprehensive assessments to evaluate the needs of up to 55 clients, developing tailored goals.
- 2. Collaborated with clients to create strength-based, personcentered treatment plans addressing their unique needs.
- 3. Completed necessary clinical documentation and referral forms to secure community-based services.
- 4. Coordinated with psychiatrists and managed medication plans, ensuring effective treatment.
- 5. Provided resources for food assistance, helping clients access local support services.
- 6. Assisted clients with applications for Medicaid and Healthy Michigan health insurance coverage.

# 😣 EDUCATION

## **Bachelor of Science in Nursing**

## Feb / 2015-Feb / 2018

#### University of Michigan

📮 Santa Monica, CA

Focused on patient care and case management principles.