



HENRY WALKER

Cash Teller

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PROFESSIONAL SUMMARY

Accomplished Cash Teller with 10 years of extensive experience in managing cash transactions and delivering exceptional customer service. Adept at ensuring compliance with banking regulations, balancing cash drawers, and enhancing operational efficiency. Eager to contribute my expertise to a dynamic team focused on customer satisfaction and excellence in service.

WORK EXPERIENCE

Cash Teller
WidgetWorks Inc.
Apr / 2018-Ongoing
Denver, CO

1. Educated customers on digital banking options and self-service kiosks.
2. Accurately counted and separated check, coin, and currency deposits from ATMs and commercial customers.
3. Processed customer transactions, including deposits and withdrawals, ensuring compliance with banking regulations.
4. Communicated effectively with customers to confirm orders and resolve any issues.
5. Maintained accurate records of daily ATM and bank deposits.
6. Provided exceptional customer service in a fast-paced environment.
7. Conducted spot checks to ensure compliance with cash handling procedures.

Cash Teller
Cactus Creek Solutions
Apr / 2015-Apr / 2018
Phoenix, AZ

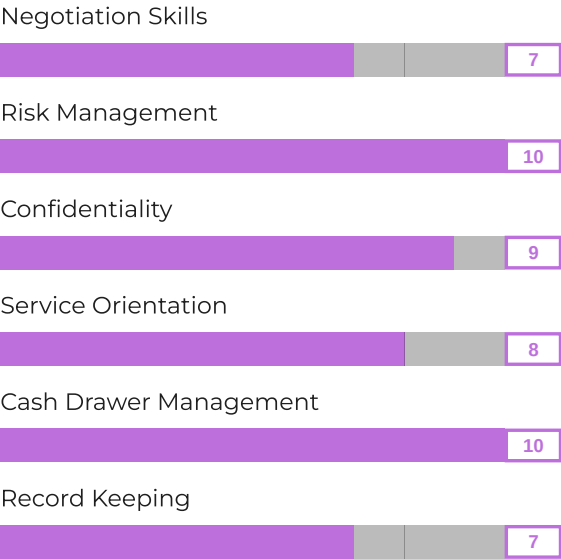
1. Managed cash drawers, ensuring accurate counting and reconciliation of funds.
2. Processed, verified, and balanced inbound/outbound transactions with precision.
3. Utilized computer systems for data entry and transaction processing.
4. Trained new staff on cash handling procedures and customer service best practices.
5. Engaged with customers to enhance their banking experience.
6. Maintained compliance with all banking policies and regulations.

EDUCATION

Associate of Science in Business
City College
Apr / 2012-Apr / 2015
Toronto, ON

Studied business principles with a focus on finance and management.

SKILLS



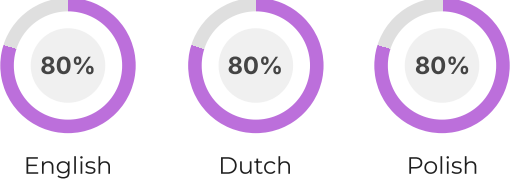
INTERESTS

- Podcasts
Dancing
Language Learning
Cycling

STRENGTHS

- Intuition
Leadership
Listening
Mentorship

LANGUAGES



ACHIEVEMENTS

- Achieved 99% accuracy in cash handling over 10 years.
- Recognized for exceptional customer service with a 95% satisfaction rating.