

Robert Smith

Cash Wrap Lead

PERSONAL STATEMENT

Friendly and enthusiastic Positive attitude about work Flexible schedule
Willing to work weekends and holidays Multitasking Cooperative Outgoing
personality Good time management Separates work and family life Always
attentive and on time.

WORK EXPERIENCE

Cash Wrap Lead

ABC Corporation - November 2014 - 2021

Responsibilities:

- Assisted cashiers in any issues at the registers or with the clients.
- Maintained an average of a 75-80% customer satisfaction rating.
- Led all employees in a credit enrollment project in which we all sustained an average of 90% improvement.
- Supported management, in busy times, with business segments and goals.
- Motivated the employees to meet and exceed the standards with positive reinforcement and coaching in the moment.
- Kept the lines flowing consistently and efficiently.
- Assisted registers to support my cashiers in times that seemed overwhelming.

Cash Wrap Lead

Delta Corporation - 2009 - 2014

Responsibilities:

- Managed cash register area including checking out customers, answering phones, and offering them our Angels card Taught new hires the cash register .
- Promoted to cash wrap lead within three months due to excellent performance.
- Reconciliation of customer purchases, balances and cash out of registry daily as a cashier.
- Maintain knowledge of current sales and promotions, and policies regarding payment and exchanges.
- Demonstrate use or operation of merchandise.
- Leads customer loyalty initiatives by role modeling excellent brand selling behaviors, including opening Victorias Secret credit card Leads .
- Count registers and prepare deposit Answer phones Provide customer service Sold product Credit applications Excepted and started into management .

Education

Business Management

CONTACT DETAILS

1737 Marshville Road,
Alabama
(123)-456-7899
info@qwikresume.com
www.qwikresume.com

SKILLS

Planning Skills,
Supervising Skills.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company Name)
Reference - 2 (Company Name)