

ROBERT SMITH

Casino Floor Supervisor

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SUMMARY

As a Casino Floor Supervisor, responsible for Assisting with the management of the casino floor operations, Preparing for and executing all events related to each casino floor function, Conducting daily operations inspections on each floor to verify compliance with regulations and safety standards, and also Ensuring compliance with all applicable laws and regulations regarding gambling tables, casinos, and alcoholic beverages at all times.

CORE COMPETENCIES

Table Games Dealer, Cocktail waitress.

PROFESSIONAL EXPERIENCE

Casino Floor Supervisor

ABC Corporation - June 1999 – April 2016

Key Deliverables:

- Able to supervise through out the casino.
- Inspired others with clear direction and a high level of commitment and energy.
- Trained the dealers and other supervisors on new games and procedures.
- Ensured that stations and games were covered for each shift.
- Explained and interpreted operating rules of house to patrons.
- Ensured compliance with federal and state gaming regulations.
- Ensured compliance with internal control concepts, practices, and procedures.

Casino Floor Supervisor

Delta Corporation - 1996 – 1999

Key Deliverables:

- Responsible for games supervision, training of personnel on all casino live games including Pai Gow, Pai Gow Poker, Blackjack, Roulette, Baccarat, .
- Issued customer markers and collected on marker receivables.
- Responsible for maintaining games integrity.
- Dealt to all guests while following policies and procedures and ensuring customer service being the front line of the resort.
- Explaining to the guests the rules of the game and how it is played.
- Deal or Supervise a number of different casino games.
- Maintain excellent customer service.

EDUCATION

- BS In Finance