

Objective

Highly effective communicator, extremely personable and charismatic. Possesses highly effective interpersonal and managerial skills with over 6 years of retail management, banking and customer service experience. Detail oriented, able to balance competing priorities with tight deadlines.

Skills

Customer Service, Hospitality, Public Speaking, Microsoft Office.

Work Experience

Asst. Cast Member

ABC Corporation - 2017 – 2020

- Greeted guest, made announcements and gave directions via intercom.
- Ushered theater shows.
- Provided guest control during parades and Fantasmic.
- Mostly worked in special events such as Grad Nights, movie premieres, commercial tapings, and ride previews.
- Acted as a second to team leads.
- Kept people safe during shows and parades.
- Provided friendly and professional service.

Cast Member

Delta Corporation - 2013 – 2014

- Fixed and maintained the arcade games.
- Worked at the prize counter.
- Hosted birthday parties and worked in the kitchen and cash register.
- Cashier, cleaned and stocked dining areas and kitchens.
- Was awarded great service cards by co-workers.
- Maintained cash register and trained staff with the necessary skills to complete services and deliverables.
- Provided friendly customer service, preformed cashier duties, setting stage, and stocked shelves.

Education

Bachelor's in Communications: Media Studies - 2015(Cal State Dominguez Hills - Carson, CA)