

ROBERT SMITH

Certified Case Manager

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Service-focused social worker and program coordinator with a strong commitment to serving the needs of disadvantaged youth and adults, including homeless, emancipated youth and special-needs populations. Skilled in building community support, key coalitions and strategic interagency partnerships. Backed by solid credentials (MSW) and equal strengths in program, personnel and case management.

DECEMBER 2012 - JANUARY 2014

CERTIFIED CASE MANAGER - ABC CORPORATION

- Served on interdisciplinary team to provide case management for consumers enrolled in the Homeless Adolescents Behavior Shelter ages 16-21, and to advocate for the needs of the client and provide direct supervision and support to the client.
- Ensured that the policies and procedure are adhered to at all times.
- Assisted clients in conflict resolution and life skills acquisitions Completes chart documentation of each assigned client by the close of each shift, ensuring that the chart documentation is appropriate and thorough.
- Provided Life Skill training and direction to the client on the topics such as Problem Solving.
- Acted as the support specialist by providing through follow-up, supervision and documentation De-escalates crisis situations and utilizes crisis intervention skills when necessary.
- Designed and implemented creative group programs benefiting mentally ill consumers ages 22 to 60 and enhancing their social skills and self-esteem.
- Launched an ongoing event agenda that included, holiday celebrations, current events discussion groups, voting trips and numerous community excursions.

2007 - 2012

CERTIFIED CASE MANAGER - DELTA CORPORATION

- Ohio Department of Developmental Disabilities (ODODD) American Nurses Association Ohio Nurses Association Florida Nurses Association American .
- Developed and Implemented Case Plans based on the needs of the consumer.
- Provided daily assessments for each consumer as it related to the diagnosis Maintained daily records on an individual basis for the consumer .
- Perform utilization management duties during inpatient level of care, in order to review clinical information for medical necessity, ensuring cost .
- Responsible for care coordination on catastrophic cases.
- Fully competent in all aspects of the aero-evacuation process.
- Prepares SF 3899 Fit to Fly; provide back up and warm hand off to BAF (Bagram)

chief medical provider; assist in the through regulation of the patient from initial duty station through OCONUS Landstuhl Germany and CONUS (stateside).

EDUCATION

MSW In Mental Health

SKILLS

WPM 55-70 Words, Fax And Telephone Knowledge, Case Management , Community Resources.