

Objective

Highly trained Certified Diabetes Educator with strong clinical abilities and a successful career in both hospital and HCP office facilities. Proactive and organized with a passionate commitment to first-rate patient care. Licensed in TN with expertise in Diabetes. Maintained Certified Diabetes Educator status since 1988 and Certified Insulin Pump Trainer since 1989.

Skills

Obtained CDE.

Work Experience

Certified Diabetes Educator

ABC Corporation - March 2014 – October 2014

- Provided diabetes-specific education to both patients and healthcare professionals with an emphasis on the most up-to-date treatment protocols.
- Collaborated with the endocrinologist to establish patient treatment plans and provided education to the patient/family members so these care plans could be carried out.
- Trained patients and family members on diabetes-related equipment such as insulin pumps and continuous glucose sensors.
- Conducted patient follow-up sessions and presented information back to the HCP.
- Handled patient phone calls and provided diabetes-related troubleshooting with regard to both blood glucose levels as well as equipment related problems.
- Completed diabetes-related prior authorizations.
- Developed and presented diabetes education and promotion programs, such as training workshops, conferences, and school or community presentations.

Certified Diabetes Educator

Delta Corporation - 2013 – 2014

- Assisted with the formation of a diabetes treatment unit that involved both inpatient and outpatient treatment and education.
- Worked closely with the medical directors to establish treatment protocols and patient treatment care plans.
- Obtained Certified Diabetes Educator status in 1988 and this is currently maintained.
- Marketed the diabetes center to HCPs within the region developing close relationships and provided diabetes education to numerous office staff enhancing their ability to better treat and assist patients with diabetes management.
- Assisted with the development of an ADA recognized inpatient and outpatient diabetes program.
- Developed and presented numerous diabetes education programs to both patients and healthcare professionals.
- Developed diabetes-related competency skill tests for hospital staff.

Education

Bachelor of Science in Food and Nutrition - (University of Tennessee - Knoxville - Knoxville, TN)