

ROBERT SMITH

Chief Clinical Officer

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

Experienced Healthcare Executive managing and leading non-profit, faith-based non-profit, and for-profit hospital organizations with progressive acute care and post-acute care experience serving in administrative leadership roles (CEO, CNO, Director) and clinical positions in a technologically advanced and competitive medical environment.

CORE COMPETENCIES

Hospital/Healthcare Leadership, Operations Management.

PROFESSIONAL EXPERIENCE

Chief Clinical Officer

ABC Corporation - 2014 – 2015

Key Deliverables:

- Clinical oversight for Dietary and Rehabilitation Services.
- Provided leadership and direction to a diverse group of healthcare employees.
- In the absence of the CEO leads/manages all hospital operations.
- Monitored and ensured quality patient care is administered to all patients.
- Frequently conducts unit rounding to interact with patients, families, staff, and physicians and observe patient care.
- Maintained a highly satisfied workforce as evidenced by the longevity of the hospital staff.
- Led a team that closely monitors patient satisfaction and quickly resolves patient/family concerns as evidenced by the patient satisfaction survey results.

Chief Clinical Officer

Delta Corporation - 2012 – 2014

Key Deliverables:

- The Joint Commission Readiness Oversee all nursing areas and committees Oversee all clinical areas i.e.
- Pharmacy, Radiology, Laboratory and Surgery Assist with overseeing construction Assist with Physician recruitment and retention Developed customer .
- Responsible for all aspects of operation and management for the clinical departments at Harmon Medical and Rehab Hospital.
- This encompassed all Nursing personnel, Social Services, Case Management, Physical Therapy, Occupational Therapy, Speech Therapy and contracted .
- Working with the pediatric home health agency as their CCO, Developing policies/procedures, working with Hospital to home Grant program, setting up .
- This was a temporary 6 month position to rebuild their pediatric program.
- Designed and developed the corporate clinical philosophy that is practiced throughout the NBRC continuum of care (PHP, IOP, OP, OP Detox) generating .

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EDUCATION

- Bachelor of Business Administration in Business Administration - 1996(Northwood University - Midland, MI)