

# ROBERT SMITH

## Chief Clinical Officer

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Well, rounded Leader with over 12 years of critical care experience providing customer-focused care through innovative leadership and dedication in administering excellent patient care; Combines excellent organizational skills with in-depth knowledge of the latest trends in critical care technology.

**APRIL 2013 - MAY 2020**

### **CHIEF CLINICAL OFFICER - QUANTUM HEALTH**

- Ensured quality, efficiency, and continuity of services to meet the needs of patients, physicians, the public, and staff.
- Responsible for all aspects of the operating budget and actual financial performance; growth, strategic planning, and business development; capital investment planning and recommendations; the delivery and monitoring of clinical quality; improving the patient experience and satisfaction.
- Regulatory and practicum compliance to maintain standards of practice.
- Participates in all standing council meetings.
- Collaborate with the management team to develop and implement plans for the operational infrastructure of systems, processes, and personnel designed to accommodate the rapid growth objectives of the organization.
- Communicated direction to leadership regarding operational activities and strategic initiatives.
- Provided timely, accurate, and complete reports on the status of the organization; responsible for measuring the effectiveness of internal and external processes.

**2012 - 2013**

### **CHIEF CLINICAL OFFICER - DELTA CORPORATION**

- Compliance, QAPI Department, Contracts, Workers Compensation, Medical Supplies, Pharmacy Management, Education, Social Service & all Clinical Services.
- Hospice of Chattanooga 09/14- 07/15 Chief Clinical Officer.
- Responsible for all clinical nursing operations including ICU, Med-Surg/Telemetry, Staffing Office, Dialysis, Wound Care Program and Special .
- Chief Clinical (Nursing) Officer for a 91 beds Long-term Acute Care hospital, overseeing daily hospital operations to manager Length of Stay, .
- In overall charge of all clinical departments Case Management and Quality Management Managing Nursing, Rehab, Dietary, Respiratory Therapy and all .
- Responsible for managing day-to-day clinical operations including practice standards, staffing, payroll, budgets, quality improvement and core .
- Development and implements action plans to improve and assess improvement

of programs and workflow in the unit.

## **EDUCATION**

Master's Degree in Nursing - 2002(University of San Diego - San Diego, CA)

## **SKILLS**

Change Agent, Quality Measurement, Coaching, Problem Solver.