

Robert Smith

Chief Clinical Officer

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SUMMARY

CEO/Vice President Patient Care Services/CNO/CCO with a track record of leading teams to improve the professional image of hospitals to a commitment of excellence in customer service and quality. Believe a leader needs to be visible and approachable to draw out innovative ideas from their team. Leaders must create a culture where staff owns change, and the improvement process, producing high-quality care that raises the organization's image in the community.

SKILLS

Patient Care, Documentation.

WORK EXPERIENCE

Chief Clinical Officer

Confidential - June 2013 - May 2020

- Planned, organized, and managed nursing duties and provide leadership in complying with governmental, accreditation, and other regulations/requirements and Practice policies.
- Interested in obtaining certification.
- Facilitated development and implementation of departmental/company policies/procedures.
- Compiled and analyzed data, prepare and present statistical information on departmental performance, productivity, activity, and budget.
- Assisted HR with selection and reviews of departmental staff.
- Supervised nursing care essential to the assessment, promotion, maintenance, and restoration of patients health and wellness.
- Assisted team leaders in instilling and reinforcing TQM principles throughout the department.

Chief Clinical Officer

Delta Corporation - 2010 - 2013

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EDUCATION

Masters of Science in Nursing - August 2006(University of Virginia - Charlottesville, VA)