

Deputy Chief of Staff

# PROFESSIONAL SUMMARY

Accomplished professional with over 7 years in strategic operations and executive administration. Expertise in optimizing organizational processes, managing key stakeholder relationships, and leading crossfunctional projects. Committed to enhancing operational efficiency and aligning initiatives with strategic objectives to drive impactful results.

# WORK EXPERIENCE

# **Deputy Chief of Staff**

Quantum Solutions LLC

May / 2021-Ongoing

**₽** Phoenix, AZ

- 1. Established streamlined policies and procedures for administrative and support staff, enhancing organizational efficiency.
- 2. Oversaw daily operational, legal, financial, and contract management functions, ensuring compliance and effectiveness.
- 3. Coordinated professional calendar management, including appointment scheduling and event planning, to optimize executive time.
- 4. Managed vendor relations and procurement processes, improving billing accuracy and operational transparency.
- 5. Directed brand development efforts, negotiating contracts for highprofile projects and partnerships.
- 6. Provided production support for major television productions, ensuring operational readiness and efficiency.
- 7. Implemented technology improvements that enhanced office functionality and project management capabilities.

# Chief Of Staff

May / 2018-May / 2021

Crescent Moon Design

- **♣** Portland, OR
- 1. Led the Program Management Office, providing strategic oversight for new projects, enhancements, and operational initiatives.
- 2. Facilitated engagement between the Office of the CIO and business partners, enhancing collaboration on key initiatives.
- 3. Negotiated critical project parameters and resolved challenges, ensuring timely delivery of organizational objectives.
- 4. Managed an IT budget of \$165M, aligning project investments with strategic priorities.

# **EDUCATION**

#### Master of Public Administration

May / 2015-May / 2018

University of Southern California

**♣** Denver, CO

Focused on public policy analysis and organizational management.

# **SKILLS**

Time Management

Resource Allocation

Operational Strategy

Program Development

Performance Metrics

# **INTERESTS**

🗸 Art

Volunteering

🜲 Hiking

Yoga

# **STRENGTHS**

**Q** Criticality



Diplomacy



# LANGUAGES







English

Spanish

German

# **ACHIEVEMENTS**

Streamlined operational processes, reducing overhead costs by 15% within one year.

Facilitated cross-departmental collaboration, resulting in a 20% increase in project delivery efficiency.