# **OLIVIA SMITH**

# **Church Secretary**





# PROFESSIONAL SUMMARY

Accomplished Church Secretary with 10 years of experience in enhancing church operations and member engagement. Demonstrated expertise in administrative management, event coordination, and fostering effective communication within the congregation. Committed to creating a supportive atmosphere that promotes spiritual growth and community involvement through exceptional organizational and interpersonal skills.

### WORK EXPERIENCE

## **Associate Church Secretary**

Pineapple Enterprises

📮 Santa Monica, CA

- 1. Provided comprehensive administrative support to church staff and members, ensuring efficient operations.
- 2. Managed scheduling of church events, space allocations, and equipment rentals.
- 3. Handled correspondence, invoices, and confirmations while maintaining accurate attendance records.
- 4. Coordinated setup and logistics for weekly services and special events.
- 5. Oversaw routine office tasks, including maintenance of office equipment and supplies.
- 6. Operated multi-line phones, handling inquiries with professionalism and courtesy.
- 7. Maintained records for Sunday School and prepared promotional materials like brochures and newsletters.

# **Church Secretary**

m Jan / 2015-Jan / 2019

Summit Peak Industries **耳** Denver, CO

- 1. Assisted clergy in daily operations, ensuring smooth communication and task management.
- 2. Screened incoming calls and visitors, directing them to appropriate contacts.
- 3. Prepared and published weekly bulletins, enhancing member engagement.
- 4. Organized and maintained the church's filing system for efficient record-keeping.
- 5. Coordinated photography sessions for the church directory, improving member connectivity.
- 6. Drafted memos and letters for church personnel, fostering effective communication.

## **EDUCATION**

### Associate of Arts in Office Administration

m Jan / 2012-Jan / 2015

Springfield Community College

♣ Phoenix. AZ

Focused on administrative skills relevant to church operations.

#### **SKILLS**

**Effective Communication** 

Multi-line Phone Operation

Office Equipment Management

Project Management

# **ACHIEVEMENTS**



Implemented a new filing system that improved document retrieval time by 30%.



👚 Coordinated over 20 successful church events annually, increasing member participation by 40%.



Developed a streamlined communication process that reduced response times to member inquiries by 50%.