

LIAM ANDERSON

Clinic Coordinator

PROFESSIONAL SUMMARY

Results-oriented Clinic Coordinator with 2 years of experience in enhancing clinic operations and patient experiences. Proficient in managing appointment scheduling, ensuring regulatory compliance, and maintaining meticulous patient records. Passionate about improving service quality and fostering a patient-centered environment in dynamic healthcare settings.

WORK EXPERIENCE

Clinic Coordinator

Blue Sky Innovations

Apr/2024-Ongoing IL Chicago, IL

- 1. Managed patient scheduling, ensuring timely appointments and reduced wait times.
- 2. Coordinated patient care with multidisciplinary teams, enhancing service delivery.
- 3. Maintained accurate medical records, ensuring compliance with healthcare regulations.
- 4. Handled insurance verification and prior authorizations effectively.
- 5. Oversaw daily clinic operations, optimizing staff workflows and resource allocation.
- 6. Provided direct support to physicians and healthcare staff in patient care activities
- 7. Assisted in the development of clinic policies to improve operational efficiency.

Clinic Coordinator

🛗 Apr / 2023-Apr / 2024

- Silver Lake Enterprises
- 1. Scheduled appointments for various medical evaluations, streamlining patient flow.
- 2. Provided administrative support, including managing phone communications and patient inquiries.
- 3. Handled electronic medical records (EMR) management, ensuring data accuracy.
- 4. Assisted in insurance billing and coding for office visits and treatments.
- 5. Supervised front desk staff, enhancing customer service and operational efficiency.
- 6. Trained new employees on clinic procedures and software systems.

Associate of Applied Science in Medical Assisting



F Phoenix, AZ

Springfield Community College

Focused on patient care, clinical procedures, and healthcare management.

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🥊 SKILLS

Patient Care Coordination

Clinical Workflow

Interpersonal Skills

Medical Terminology

Process Improvement

Patient Intake Procedures

🕢 INTERESTS

- 🖸 Scuba Diving
- E-sports
- 💀 Reading Fiction 🛽 🗐 Puzzle Solving

🍟 STRENGTHS



LANGUAGES



🔁 ACHIEVEMENTS

- Implemented a new scheduling system that reduced patient wait times by 20%.
- Streamlined patient intake processes, increasing efficiency by 30%.

₽ Seattle, WA